NPS-AM-12-C9P07R02-057



EXCERPT FROM THE

PROCEEDINGS

OF THE

NINTH ANNUAL ACQUISITION RESEARCH SYMPOSIUM WEDNESDAY SESSIONS VOLUME I

Applications of Lexical Link Analysis Web Service for Large-Scale Automation, Validation, Discovery, Visualization, and Real-Time Program-Awareness

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> > Published April 30, 2012

Approved for public release; distribution is unlimited. Prepared for the Naval Postgraduate School, Monterey, CA 93943.

The research presented at the symposium was supported by the acquisition chair of the Graduate School of Business & Public Policy at the Naval Postgraduate School.

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Preface & Acknowledgements

Welcome to our Ninth Annual Acquisition Research Symposium! This event is the highlight of the year for the Acquisition Research Program (ARP) here at the Naval Postgraduate School (NPS) because it showcases the findings of recently completed research projects—and that research activity has been prolific! Since the ARP's founding in 2003, over 800 original research reports have been added to the acquisition body of knowledge. We continue to add to that library, located online at <u>www.acquisitionresearch.net</u>, at a rate of roughly 140 reports per year. This activity has engaged researchers at over 60 universities and other institutions, greatly enhancing the diversity of thought brought to bear on the business activities of the DoD.

We generate this level of activity in three ways. First, we solicit research topics from academia and other institutions through an annual Broad Agency Announcement, sponsored by the USD(AT&L). Second, we issue an annual internal call for proposals to seek NPS faculty research supporting the interests of our program sponsors. Finally, we serve as a "broker" to market specific research topics identified by our sponsors to NPS graduate students. This three-pronged approach provides for a rich and broad diversity of scholarly rigor mixed with a good blend of practitioner experience in the field of acquisition. We are grateful to those of you who have contributed to our research program in the past and hope this symposium will spark even more participation.

We encourage you to be active participants at the symposium. Indeed, active participation has been the hallmark of previous symposia. We purposely limit attendance to 350 people to encourage just that. In addition, this forum is unique in its effort to bring scholars and practitioners together around acquisition research that is both relevant in application and rigorous in method. Seldom will you get the opportunity to interact with so many top DoD acquisition officials and acquisition researchers. We encourage dialogue both in the formal panel sessions and in the many opportunities we make available at meals, breaks, and the day-ending socials. Many of our researchers use these occasions to establish new teaming arrangements for future research work. In the words of one senior government official, "I would not miss this symposium for the world as it is the best forum I've found for catching up on acquisition issues and learning from the great presenters."

We expect affordability to be a major focus at this year's event. It is a central tenet of the DoD's Better Buying Power initiatives, and budget projections indicate it will continue to be important as the nation works its way out of the recession. This suggests that research with a focus on affordability will be of great interest to the DoD leadership in the year to come. Whether you're a practitioner or scholar, we invite you to participate in that research.

We gratefully acknowledge the ongoing support and leadership of our sponsors, whose foresight and vision have assured the continuing success of the ARP:

- Office of the Under Secretary of Defense (Acquisition, Technology, & Logistics)
- Director, Acquisition Career Management, ASN (RD&A)
- Program Executive Officer, SHIPS
- Commander, Naval Sea Systems Command
- Program Executive Officer, Integrated Warfare Systems
- Army Contracting Command, U.S. Army Materiel Command
- Office of the Assistant Secretary of the Air Force (Acquisition)



- Office of the Assistant Secretary of the Army (Acquisition, Logistics, & Technology)
- Deputy Director, Acquisition Career Management, U.S. Army
- Office of Procurement and Assistance Management Headquarters, Department of Energy
- Director, Defense Security Cooperation Agency
- Deputy Assistant Secretary of the Navy, Research, Development, Test & Evaluation
- Program Executive Officer, Tactical Aircraft
- Director, Office of Small Business Programs, Department of the Navy
- Director, Office of Acquisition Resources and Analysis (ARA)
- Deputy Assistant Secretary of the Navy, Acquisition & Procurement
- Director of Open Architecture, DASN (RDT&E)
- Program Executive Officer, Littoral Combat Ships

We also thank the Naval Postgraduate School Foundation and acknowledge its generous contributions in support of this symposium.

James B. Greene Jr. Rear Admiral, U.S. Navy (Ret.) Keith F. Snider, PhD Associate Professor



Panel 7. Predicting Performance and Interdependencies in Complex Systems Development

Wednesday, May 16, 2012				
1:45 p.m. – 3:15 p.m.	Chair: Mark Kryzsko, Deputy Director, Enterprise Information and Office of the Secretary of Defense Studies, Office of the Under Secretary of Defense for Acquisition, Technology, and Logistics			
	Facilitating Decision Choices With Cascading Consequences in Interdependent Networks			
	Anita Raja, Mohammad Rashedul Hasan, and Mary Maureen Brown <i>University of North Carolina at Charlotte</i>			
	Applications of Lexical Link Analysis Web Service for Large-Scale Automation, Validation, Discovery, Visualization, and Real-Time Program-Awareness			
	Ying Zhao, Shelley Gallup, Douglas MacKinnon Naval Postgraduate School			
	Acquisition Management for System-of-Systems: Requirement Evolution and Acquisition Strategy Planning			
	Seung Yeob Han, Zhemei Fang, and Daniel DeLaurentis <i>Purdue University</i>			

Mark Kryzsko—Mr. Krzysko serves as the deputy director of the Enterprise Information and Office of the Secretary of Defense Studies. In this senior leadership position, he oversees Federally Funded Research and Development Centers and directs data governance, technical transformation, and shared services efforts to make timely, authoritative acquisition information available to support oversight of the Department of Defense's major programs—a portfolio totaling more than \$1.6 trillion of investment funds over the life cycle of the programs.

Preceding his current position, Mr. Krzysko served as ADUSD for business transformation, providing strategic guidance for re-engineering the Department's business system investment decision-making processes. He also served as ADUSD for strategic sourcing & acquisition processes and as director of the Supply Chain Systems Transformation Directorate, championing and facilitating innovative uses of information technologies to improve and streamline the supply chain process for the Department of Defense. As the focal point for supply chain systems, he was responsible for transformation, implementation, and oversight of enterprise capabilities for the acquisition, logistics, and procurement communities. In addition, Mr. Krzysko served as advisor to the deputy under secretary of defense for business transformation on supply chain matters and as the functional process proponent to the Department's business transformation efforts, resulting in the establishment of the Business Transformation Agency.

In March 2002, Mr. Krzysko joined the Defense Procurement and Acquisition Policy office as deputy director of e-business. As the focal point for the acquisition domain, he was responsible for oversight and transformation of the acquisition community into a strategic business enterprise. This included driving the adoption of e-business practices across the Department, leading the move to modernize processes and systems, and managing the investment review process and portfolio of business systems. Mr. Krzysko served as the division director of Electronic Commerce Solutions for the Naval Air Systems Command from June 2000 to March 2002. From April 1991 until March 2000,



Mr. Krzysko served in various senior-level acquisition positions at the Naval Air Systems Command, including contracting officer of F/A-18 foreign military sales, F/A-18 developmental programs, and the F-14. In addition, he served as program manager of Partnering, the Acquisition Business Process Reengineering Effort, and as acquisition program manager for the Program Executive Office for Tactical Aircraft.

Mr. Krzysko began his career in the private sector in various executive and managerial positions, including assistant managing director for Lord & Taylor Department Stores and operations administrator for Woodward & Lothrop Department Stores. Mr. Krzysko holds a Bachelor of Science degree in finance from the University of Maryland University College, College Park, MD, and a Master of General Administration degree in financial management from the same institution.



Applications of Lexical Link Analysis Web Service for Large-Scale Automation, Validation, Discovery, Visualization, and Real-Time Program-Awareness

Ying Zhao—Dr. Zhao is a research associate professor at the Naval Postgraduate School. Dr. Zhao joined NPS in May 2009. Her research is focused on knowledge management approaches such as data text mining using lexical link analysis, search and visualization for system self-awareness, decision-making, and collaboration. She received her PhD in mathematics from MIT and co-founded Quantum Intelligence, Inc. She has been principal investigator (PI) for six DoD Small Business Innovation Research (SBIR) awarded contracts, and is a co-author of two patents in knowledge pattern search from networked agents, fusion, and visualization for multiple anomaly detection systems. [yzhao@nps.edu]

Shelley Gallup—Dr. Gallup is a research associate professor at the Naval Postgraduate School's Department of Information Sciences, and director of Distributed Information and Systems Experimentation (DISE). Dr. Gallup has a multi-disciplinary science, engineering, and analysis background including microbiology, biochemistry, space systems, international relations, strategy and policy, and systems analysis. He returned to academia after retiring from naval service in 1994, and received his PhD in engineering management from Old Dominion University in 1998. Dr. Gallup joined NPS in 1999, bringing his background in systems analysis, naval operations, military systems, and experimental methods first to the Fleet Battle Experiment series (1999–2002), then to the FORCEnet experimentation in the Trident Warrior series of experiments (2003–present). [spgallup@nps.edu]

Douglas MacKinnon—Dr. MacKinnon is a research associate professor at the Naval Postgraduate School (NPS). Dr. MacKinnon led an NPS research team to assess new MDA, spiral-1 technologies being fielded by PEO C4I developing original decision matrix structures and metrics structures to leverage the new technology. He has also led the assessment of TPED (tasking, planning, exploitation, and dissemination) process during field experiments Empire Challenge 2008 and 2009 (EC08/09). He holds a PhD from Stanford University, conducting theoretic and field research in knowledge management (KM). He has served as the program manager for two major government projects of over \$50 million each, implementing new technologies while reducing manpower requirements. He has served over 20 years as a naval surface warfare officer, amassing over eight years at sea, serving in four U.S. Navy warships with five major, underway deployments. [djmackin@nps.edu]

Abstract

DoD acquisition is an extremely complex system, comprised of myriad stakeholders, processes, people, activities, and organizational structures. Processes within this complex system are encumbered by the continuous development of large amounts of unstructured and unformatted acquisition program data, which is narrowly useful, but difficult to acquegate across the "enterprise." Yet, acquisition analysts and decision-makers must analyze all types and spectrums of the available data to obtain a complete and understandable picture. This is a kind of systems non-congruence that has been difficult to overcome. For those embedded within the complexities of the acquisition community, this can be a daunting, if not impossible, task. We will apply a data-driven automation system, namely, Lexical Link Analysis (LLA) to facilitate acquisition researchers and decision-makers to recognize important connections (concepts) that form patterns derived from dynamic, ongoing data collection. The LLA technology and methodology is used to uncover and display relationships among competing programs and Navy-driven requirements. In the past year, we tested our method using samples of acquisition data for visualization and validity. LLA successfully discovered statistically significant correlations, and automatically extracted lexical links, thus improving acquisition professionals' knowledge. This otherwise might have required expensive-and sometimes scarce-manpower to perform (e.g., asking many contractors, continually looking through documentation, and adding excerpts to categories of interest in various



ACQUISITION RESEARCH PROGRAM: CREATING SYNERGY FOR INFORMED CHANGE spreadsheets). We also developed LLA into a web service this year and have developed use cases for large-scale LLA applications. We report one use case and the status of the web service in this paper.

Significance of the Research

We have conducted two research projects to date, namely "Towards Real-Time Program-Awareness via Lexical Analysis" (Phase I; Zhao et al., 2010) and "A Web Service Implementation for Large-Scale Automation, Visualization and Real-Time Program-Awareness via Lexical Link Analysis" (Phase II; Zhao et al., 2011). This follow-up research (Phase III) extends the work of the previous two projects.

We have attempted to develop and frame our research efforts in and around research questions in the following categories: conceptual, focused, theory development, and methodology, in the past three years within the Acquisition Research Program. The questions and research results are summarized in the following sections.

Conceptual

• How can the information that emerges from the acquisition process be used to produce overall awareness of the fit between programs, projects, and systems, and of the needs for which they were intended?

Acquisition research has increased in component, organizational, technical, and management complexity. It is difficult for acquisition professionals to remain continuously aware of their decision-making domains because information is overwhelming and dynamic. According to the *Chairman of the Joint Chiefs of Staff Instruction for Joint Capabilities Integration and Development System (JCIDS*; CJCS, 2009), there are three key processes in the DoD that must work in concert to deliver the capabilities required by the warfighters: the requirements process; the acquisition process; and the Planning, Programming, Budget, and Execution (PPBE) process.

Each process produces a large amount of data in an unstructured manner; for example, the warfighters' requirements are documented in Universal Joint Task Lists (UJTLs), Joint Capability Areas (JCAs), and Urgent Need Statements (UNSs). These requirements are processed in the JCIDS to become projects and programs, which should result in products such as weapon systems that meet the warfighters' needs. Program data are stored in the Defense Acquisition System (DAS). Programs are divided into Major DoD Acquisition Programs (MDAP), Acquisition Category II (ACATII), and so forth. Program Elements (PE) are the documents used to fund programs yearly through the congressional budget justification process. The data is too voluminous, too unformatted, and too unstructured to be easily digested and understood—even by a team of acquisition professionals.

In precise terms, we observed that there were three important processes that seem fundamentally disconnected. Specifically, they were the congressional budgeting justification process (such as information contained within the PEs), the acquisition process (such as information in the MDAP and ACATII), and the warfighters' requirements (such as information in UNSs and in UJTLs), as shown in Figure 1. Yet, these were not analyzed and compared together in a dynamic, holistic methodology that could keep up with changes and reflect patterns of relationships.

There had been little previous effort to integrate the data in these three components. For example, the Matrix Mapping Tool (MMT; Dahmann et al., 2005) included MDAP, UJTL, and JCA, yet did not include PE. Furthermore, in MMT, the links among programs and the matches to UJTL were extracted manually and were therefore not updated in a timely



fashion. We employed the LLA automation methodology to analyze more data, thereby achieving a better outcome and provided dynamic, real-time integration. We focused our efforts on demonstrating validation and visualization and on providing insights for decision-makers in three areas, as illustrated in Figure 1.

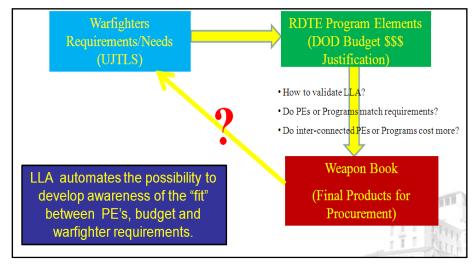


Figure 1. Determining Business Processes Links From Requirements to DoD Budget Justification to Final Products

• If a higher level of awareness is possible, how will that enable system-level regulation of programs, projects, and systems, for improvement of the acquisition system?

To realize the potential of the LLA method, we first established the validity of the method in the context of realistic, large-scale data sets, which include the budgeting process through PEs to the acquisition process via acquisition programs (MDAPs, ACATIIs) to the warfighters' requirements (UNS, UJTL, etc.). We implemented an LLA platform from which to periodically present all the information in a single location so that users can view the trends based on the data in each of the three areas. We gathered the most recent documents in three areas from the following sources:

- 1. PEs: http://www.dtic.mil/descriptivesum/
- MDAPs & ACATIIs: http://comptroller.defense.gov/defbudget/fy2008/fy2008_weabook.pdf, http://www.fas.org/man/dod-101/sys/land/wsh2007/index.html, http://www.acq.osd.mil/ara/am/sar/
- 3. UJTLs: http://www.dtic.mil/doctrine/jel/cjcsd/cjcsm/m350004d.pdf

Result 1

We found that the Pearson correlation between the links identified by human analysts and by the LLA method was 0.57 with a p-value = 10e-7 (Zhao et al., 2010, 2011). LLA was used to correctly predict 80% of the links identified by the human analysts.

High correlation of LLA results with the link analysis done by human analysts makes it possible for automation, saving human power and improving responsiveness. Automation is achieved via computer program or software *agent(s)* to perform LLA frequently—and in near real-time. Agent learning makes it possible to reach real-time; visualization correlates lexical links to core measures; features and patterns are discovered over time for the system



as a whole. We can take advantage of the data in motion (Twitter and social media sites) and RSS feed data to build a better picture of real-time program awareness.

Much of text analysis depends on initially searching the available internet. At this point, our efforts are sometimes compared to those of a typical search engine. One of the disadvantages of conventional search engines is that they typically sort documents based on the popularity of documents among linked documents, not based on semantics. Therefore, it does not satisfy complete search needs nor determine relevance if the links among the documents are not available. For example, the content in the forum is not cross-linked, therefore, the discovered or *revealed* topics or themes cannot be found as prioritized results, if conventional search engines are used.

Focused

- Based on the normal evolution of documentation and on the current data-based program information, how can requirements (needs) be connected to system capabilities via automated analysis?
- How can requirements gaps be revealed?

Result 2

We took a detailed look at the RDT&E budget modification practice from 2008 to 2009, observed percentage change for the PE, whose number of LLA links to other PEs was larger than 10, was 14%, compared to 40%, whose number of LLA links to other PEs was fewer than 10. This indicated the current practice tended to reduce the budget for the PEs with more links to other PEs and to increase the budget for the ones with less links, allocating resources to avoid interdependencies and overlapping efforts. However, the numbers of LLA links to the UJTLs were much fewer. The PEs that had at least one LLA match to UJTLs had an average percentage cost increase of 10%, compared to 29% for PEs which had no matches. This indicated a need to consider gaps and the warfighters' requirements as priorities in the RDT&E investment (Zhao et al., 2011a, 2011b).

This demonstrated that our approach "discovers" and displays semantic networks and social networks of programs and PEs. It may also discover blind spots of human analysis that are caused by the overwhelming data for human analysts to go through. These findings can be useful as validation and guidance for implementing the DoD's budget reduction planning. The pattern revealed by LLA creates an opportunity to reduce the overall inefficiency of the cost cutting of linking programs with warfighters' requirements, as opposed to the cost cutting which focuses mainly on the big ticket items such as MDAPs.

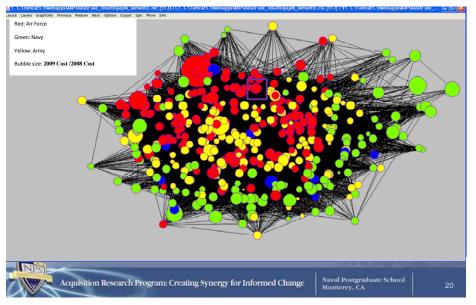
Theory Development

• How can a correlation between system interdependency (links/relationships) and development costs be determined and exhibited if found?

Result 3

We used the LLA method to generate semantic networks for the PEs, where two PEs are connected if they are discovered to be using similar lexical terms from the LLA method. As shown in Figure 2, which is laid out by the free energy of the network connections, with the more connected programs in the middle, larger sizes of nodes tend to be on the outside, indicating the correlation between independencies of programs and cost increases. The social network links marked by human analysts, in contrast, do not reveal this pattern.





Semantic Network (Lexical Links): Size of Nodes - 2009 Cost /2008 Cost



Methodology (see a full review in the appendix)

• How can we use natural language and other documentation (roughly, unformatted data) to produce visualization of the internal constructs useful for management through Lexical Link Analysis (LLA)?

The LLA method provides the solutions to meet the critical needs of acquisition research. The key advantage is to provide an innovative, near real-time self-awareness system to transfer diversified data services into strategic decision-making knowledge, detailed as follows.

As we continue validating LLA by direct correlation with human analysts' results, we recognize that using LLA to validate human analysis is yet another advantage of our methodology. For instance, LLA may provide different perspectives of links. In the acquisition context, links discovered by human analysts may emphasize component/part connections. They do not necessarily reflect content overlaps; therefore, interdependencies of the programs identified by human analysts (e.g., program managers), might help the programs to stay funded from year to year for the benefit of continuing the program itself, yet may not improve cost reduction for the government. LLA looks for overlapping of the contents in order to improve affordability and meet the requirements of warfighters. Consequently, it provides better results in terms of trust, quality of association, discovery, and breakthrough in the taxonomy of ignorance, organizational boundaries, and organizational reach (Denby & Gammack, 1999).

2012 Phase III Initial Results

The research we have proposed for FY2012 will extend our previous work in the following ways:

1. Build at least two use cases of applications of Lexical Link Analysis Web Service for large-scale automation, validation, discovery, visualization, and real-time program awareness.



2. Demonstrate the methodology for assisting the DoD-wide effort of integrating and maintaining authoritative and accurate acquisition data services in both legacy and new platforms.

Analysis of the Acquisition Research Program (ARP) Data

We started working with the data for the NPS Acquisition Research Program. This is one of the proposed use cases. We have downloaded about 740 publications (from 2003 to 2010) from the website http://www.acquisitionresearch.net.

Each report was labeled manually with a category, for example, "Acquisition Strategy" or "Costing." There are ~160 categories created for this time span (from 2003 to 2010). Figure 3 shows the number of reports in Table 1, using the size of bubbles for each category and year. By observing the bubble chart, we found there are three types of categories:

- steady categories in which the number of reports increased from 2003 to 2010, as shown in Figure 4;
- new and emerging categories in which there were relatively new from 2006 to 2010 compared to 2003 to 2005, as shown Figure 5; and
- die-down categories in which the number of reports reduced from 2006 to 2010 compared to 2003 to 2005, as shown Figure 6.

Year	# of Reports	# of Categories
2003	8	6
2004	27	17
2005	61	34
2006	62	29
2007	143	63
2008	144	68
2009	127	61
2010	184	65

Table 1.ARP Reports From 2003 to 2010



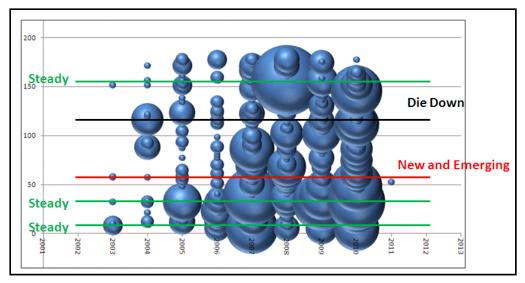


Figure 3. Bubble Chart of the Categories and Time

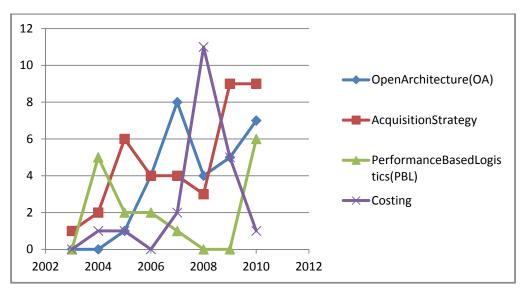


Figure 4. Steady Categories



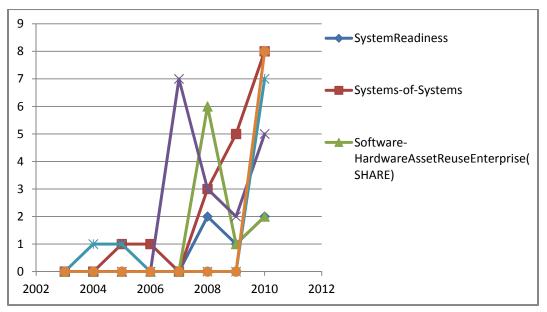


Figure 5. New and Emerging Categories

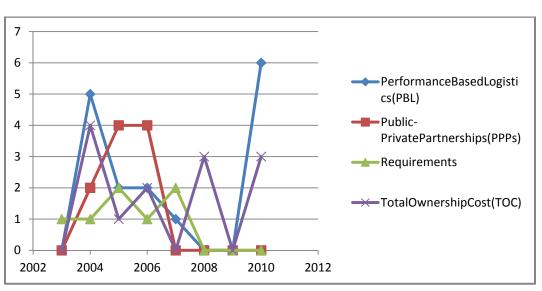


Figure 6. Die-Down Categories

The question is, what are the characteristics for the three types of categories? We used the LLA analysis to examine the changes of lexical links for each category over the years, in an effort to find out the factors that contributed to the dynamics of the three types of categories, especially the characteristics of the steady, new and emerging categories.

To correlate the factors that might be discovered using the LLA method, we used the following methodology and data:

- We first sorted out the existing combinations of year (2003–2009) and 160 categories (e.g., 2003–AcquisitionStrategy and 2004–Outsourcing, etc.). There are a total of 245 such combinations.
- For each combination, we labeled it 1 (*kept*), if the associated category was continued in the following year, e.g., 2003–AcquisitionStrategy is an existing



category, and 2004–AcquisitionStrategy is also one; 0 (*deleted*), if the associated category was not continued in the next year, e.g., 2003–ContractCloseout is an existing category, but 2004–ContractCloseout is not (no reports were classified in the ContractCloseout category in 2004).

The combinations and labels represent the following two decision-makings in the Acquisition Research Program: (1) if a research area or project moves forward from one year to another; and (2) how a research area or project is categorized. By furthering our understanding of how the dynamics of the combinations were *kept* or *deleted* from 2003 to 2010, we hope to shed a light on how the decisions were made in the current process and, more important, to discover the characteristics of research areas, that is, categories that are emerging from the past to the present and to the future.

Previously we introduced, using LLA, how to formulate semantic networks for objects of interest such as PEs. Here we designate the 245 combinations of year-category to be the objects of interest. Figure 7 shows the outputs from LLA showing semantic links between two objects, that is, two year-category combinations with strength calculated from word groups and word hubs.

To simplify the analysis, the links were restricted only within the same year, for example, 2003–AcquistionStrategy is linked to year-categories combination in 2003, not to any other years. We argue here that the simplification is reasonable because the decisions of a categorization and research moving were made heavily based on the information in the current year. Figure 8 shows the semantic networks displayed in the ORA software for 2003 to 2009. Since we want to correlate the *kept* or *delete* labels, we only used the data up to 2010, so no such labels were made for 2010 for this data set. The 2010 data was not used in the semantic network generation and was not included in the 245 combinations.

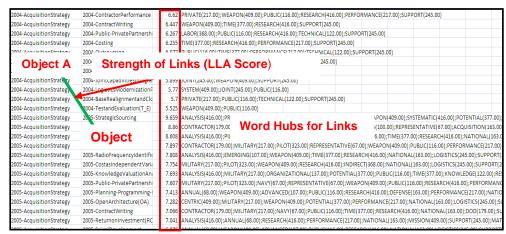


Figure 7. LLA Generates Links, Strength and Associated Word Hubs Between Two Objects (Year-Category Combinations)

As shown in Figure 8, there are seven clusters of semantic networks, representing categories links in the years 2003 to 2009, respectively. Inside each cluster, the strength of the links (LLA scores) between the categories are colored from red to blue. The size of the nodes represents *the total degree of the centrality*, which is the sum of the LLA scores for a given category for that year. The color (red or green) of nodes represents the labels; specifically, it reveals if the category was kept (green) or deleted (red) in the following year.



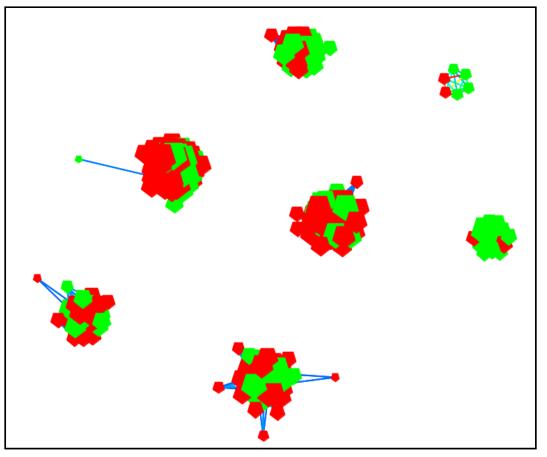




Figure 9 shows a detailed view of the semantic network for 2003 with six categories; two in red were deleted in the following year, and four in green were kept. Initially, looking at each year seems to indicate that the deleted nodes are associated with the "hot" links, that is, links that are in red and orange colors. For example, two such nodes (2003–ContractCloseout and 2003–CostasIndependentVariable) are red for 2003; and one (2004–ContractPerformance) for 2004, as shown in Figure 10. Our hypothesis suggests that emerging categories, the categories that are kept from year to year, might possess the characteristic of having *fewer* overlaps with other categories in any given year. In other words, one of the characteristics of the emerging and steady growing categories might have indicated unique contents compared to the existing information at the time. If a category, represented by the contents in the underlined reports, has too much overlap with other categories at the time, it might be deleted in the following year.

Observing Figure 10, we realized the deleted categories might also be associated with the "cold" links, that is, links that are in green and blue. One such node (2004–LogisticsModenizationProgram) is shown in Figure 10. And this type of node is shown in the border of the graph, indicating that total degree of the node might also be low. Our second hypothesis suggests that categories that are likely to be *deleted* might have *more but weaker* links.



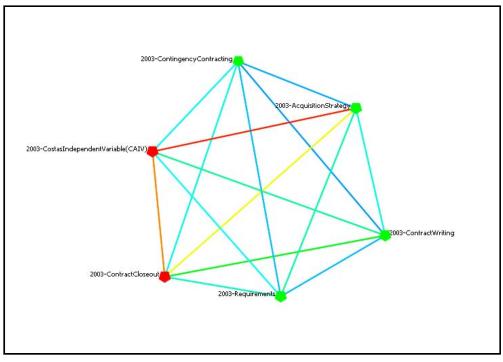


Figure 9. Semantic Network of Year-Category for 2003

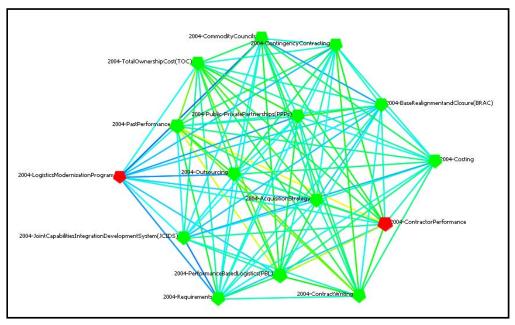


Figure 10. Semantic Network of Year-Category for 2004

We partitioned the data in two ways to validate the hypotheses:

- Divided the 245 nodes into two groups: Group A with 76 nodes, associated only with the links with an LLA score < 7 for the links, and Group B with 169 nodes and only having links with an LLA Score >= 7.
- Computed and sorted the 245 nodes according to the total degree centrality of the network, as shown in Figure 8. Top ranked 76 nodes belong to Group C, and the rest of the nodes belong to Group D.



• Computed the rates (kept/total) of the objects of interest (year-category combinations) that are in each group.

Table 2 shows the summary of the two partitions. As seen here, Group C and Group D have higher kept/total rates than Group A and Group B, respectively. Further statistical tests show that the differences are statistically significant (p = 0.0017 and p = 0.1053, respectively). This validates our two hypotheses, summarized as follows:

- Categories *kept* (nodes in green) are correlated with at least one hot link with a higher LLA score (threshold set to 7).
- Categories *kept* are correlated with lower total degrees.

In other words, emerging categories tend to form *fewer but stronger* links among the peers. The type of nodes is likely to reside in the so called "Ring of Emergence," as shown in Figure 11 between the red and green circle.

	Table 2. Two ways of the Data Fartitions				
	Total	Deleted	Kept	Kept/Total	
Group A					
(LLA Score<7)	76	53	23	0.30	
Group B					
(LLA Score>=7)	169	84	85	0.50	p=0.0017
Group C					
(Top Ranked in Total					
Degree)					
Group D	76	47	29	0.38	
Rest	169	90	79	0.47	p=0.1053

Table 2. Two Ways of the Data Partitions

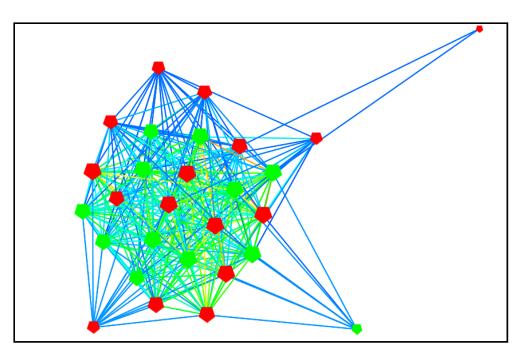


Figure 11. Ring of Emergence



Our future work includes the following:

- discovering the exact conditions to predict the emerging categories by adding other centralities measures of the semantic networks in order to include probability (e.g., rates for Group B and Group D).
- applying automatically discovered themes as categories to see if the same theory applies.

Authoritative and Accurate Acquisition Data Services

In order to integrate with and analyze authoritative and accurate data, we have started to work with the Enterprise Information & Office of the Secretary of Defense (OSD) Studies in the Office of the Under Secretary of Defense for Acquisition, Technology, and Logistics (OUSD[AT&L]). The OUSD(AT&L) provides the DoD-wide acquisition community with authoritative and accurate data services. For example, the Defense Technical Information Center (DTIC), Defense Acquisition Management Information Retrieval (DAMIR; http://www.acq.osd.mil/damir/), Acquisition Resources and Analysis (ARA;

http://www.acq.osd.mil/ara), and Selected Acquisition Report (SAR;

http://www.acq.osd.mil/ara/am/sar) are good sources. *Requirements* data are not included. We packaged the tool and related documentation, as shown in Figure 12.

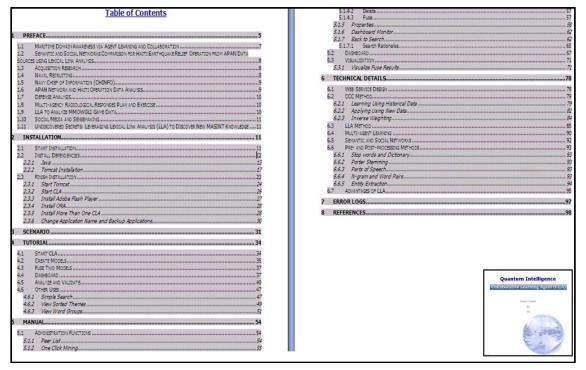


Figure 12. Documentation for the LLA Software

We have also contacted the OSD(AT&L) ARP Enterprise Information and OSD Studies, in the process of evaluating the software and web service FY2012 2nd quarter development circle.

Conclusion

We have summarized the results from Phase I, II, and III for this project. We have focused on showing how to apply the LLA method to the NPS Acquisition Research Program reports from 2003 to 2010. We have discovered the characteristics of emerging categories and validated them with the actual human cognitive data processing and



decision-making data. Through new methods of demonstration, we seek to reveal these changes to decision-makers and assist them in making improved decisions in the acquisition process.

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Appendix: Overview of Lexical Link Analysis

As in military operations, where the term *situational awareness* was coined, we note that our efforts can inform *awareness* of analyzed data in a unique way that helps improve decision-makers' understanding or awareness of its content. We therefore define *awareness* as the cognitive interface between decision-makers and a complex system, expressed in a range of terms or *features*, or specific vocabulary or *lexicon*, to describe the attributes and surrounding environment of the system. Specifically, LLA is a form of text mining in which word meanings represented in lexical terms (e.g., word pairs) can be represented as if they are in a community of a word network.

Link analysis "discovers" and displays a network of word pairs. These word pair networks are characterized by one-, two-, or three-word themes. The weight of each theme is determined by its frequency of occurrence. Figure 13 shows a visualization of lexical links for Systems 1 and 2 of two systems, which are shown in the red box. Unlinked, outer vectors (outside the red box) indicate unique system features. For example, Figure 14 shows that the information from three categories can be compared, and Figure 15 shows that the information from two time periods can be compared.

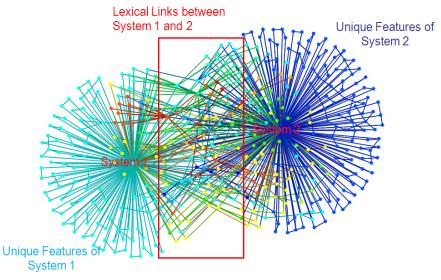


Figure 13. Comparing Two Systems Using LLA



The closeness of the systems in comparison can be visually examined or examined using the Quadratic Assignment Procedure (QAP; Hubert & Schultz, 1976, e.g., in UCINET, Borgatti et al., 2002) to compute the correlation and analyze the structural differences in the two systems, as shown in Figure 16.

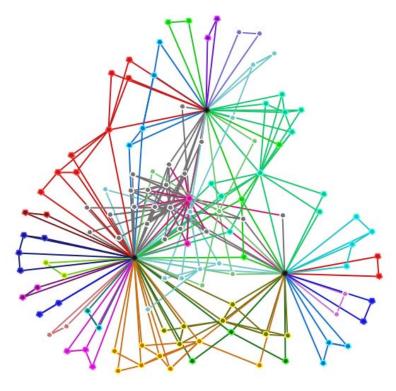


Figure 14. Comparing Three Categories Using LLA



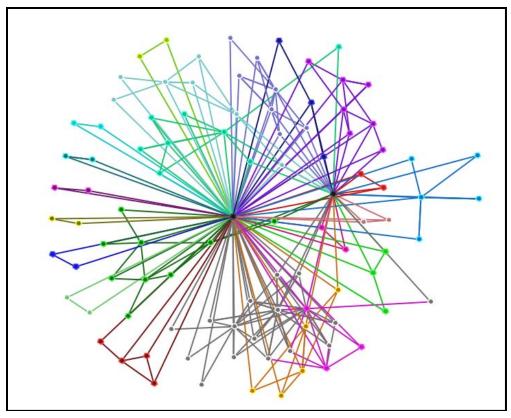


Figure 15. Comparing Two Time Periods

QAP Correlations					
	1 2 3 4 5 6 7 8 lla_n lla_n lla_n lla_n lla_n lla_n lla_n lla_n				
1 lla_network_1_2010-AcquisitionStrategy 2 lla_network_1_2003-AcquisitionStrategy 3 lla_network_1_2004-AcquisitionStrategy 4 lla_network_1_2005-AcquisitionStrategy 5 lla_network_1_2006-AcquisitionStrategy 6 lla_network_1_2008-AcquisitionStrategy 7 lla_network_1_2008-AcquisitionStrategy 8 lla_network_1_2009-AcquisitionStrategy	$\begin{array}{cccccccccccccccccccccccccccccccccccc$				
QAP P-Values					
	1 2 3 4 5 6 7 8 11a_n 11a_n 11a_n 11a_n 11a_n 11a_n				
1 lla_network_1_2010-AcquisitionStrategy 2 lla_network_1_2003-AcquisitionStrategy 3 lla_network_1_2004-AcquisitionStrategy 4 lla_network_1_2005-AcquisitionStrategy 5 lla_network_1_2006-AcquisitionStrategy 6 lla_network_1_2007-AcquisitionStrategy 7 lla_network_1_2009-AcquisitionStrategy 8 lla_network_1_2009-AcquisitionStrategy	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$				
QAP statistics saved as datafile QAP Correlation Results					

Figure 16. QAP Correlation via UCINET

Each node, or word hub, represents a system *feature*, and each color refers to the collection of lexicon (features) that describes a concept or theme. The overlapping area nodes are *lexical links*. What is unique here is that LLA constructs these linkages via intelligent agent technology using social network grouping methods.

Figure 17 shows a visualization of LLA with connected keywords or concepts as groups or *themes*. Words are linked as word pairs that appear next to each other in the



original documents. Different colors indicate different clusters of word groups. They were produced using a link analysis method—a social network grouping method (Girvan et al., 2001) where words are connected, as shown in a single color, as if they are in a social community. A "hub" is formed around a word centered or connected with a list of other words ("fan-out" words) centered on other hub words. For instance, Figure 18 shows a detailed view of a theme or word group in Figure 17: the words "analysis, research, approach" are connected and centered around other related words. We use three words such as "analysis, research, approach" to label a group.

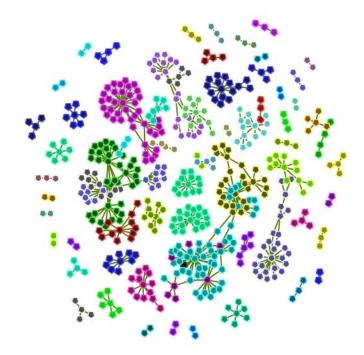


Figure 17. Word and Term of Themes Discovered and Shown in Colored Groups



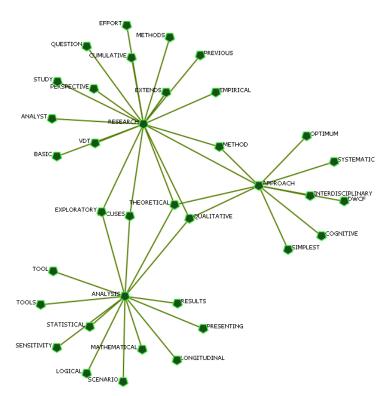


Figure 18. A Detailed View of a Theme or Word Group in Figure 17

The detailed steps of LLA processing include applying collaborative learning agents (CLA) and generating visualizations, including a lexical network visualization via AutoMap (2009), radar visualization, and matrix visualization (Zhao et al., 2010). The following are the steps for performing an LLA:

- Read each set of documents.
- Select feature-like word pairs.
- Apply a social network community finding algorithm (e.g., Newman grouping method; Girvan et al., 2001) to group the word pairs into themes. A theme includes a collection of lexical word pairs connected to each other.
- Compute a "weight" for a theme for the information of a time period, that is, how many word pairs belong to a theme for that time period and for all the time periods.
- Sort theme weights by time, and study the distributions of the themes by time.

General questions that LLA usually answers are as follows:

- Discover themes and topics in the unstructured documents and sort the importance of the themes.
- Discover social and semantic networks of organizations that were involved, and compare the two networks to obtain insights to answer the following questions:
 - o What were the organizations involved in the important themes?
 - How do semantic networks suggest more potential collaboration when compared to social networks?

In the past year, we began at the Naval Postgraduate School (NPS) by using Collaborative Learning Agents (CLA; QI, 2009) and expanded to other tools, including



AutoMap (CASOS, 2009) for improved visualizations. Results from these efforts arose from leveraging intelligent agent technology via an educational license with Quantum Intelligence, Inc. CLA is a computer-based learning agent, or agent collaboration, capable of ingesting and processing data sources.

The LLA approach is more properly related to Latent Semantic Analysis (LSA; Dumais, Furnas, Landauer, Deerwester, & Harshman, 1988) and Probabilistic Latent Semantic Analysis (PLSA). In the LSA approach, a term-document matrix is the starting point for analysis. The elements of the term-document or feature-object (term as feature, and document as object) matrix are the occurrences of each word in a particular document, that is, $A = [a_{ij}]$, where a_{ij} denotes the frequency in which term *j* occurs in document *i*. The term-document matrix is usually sparse. LSA uses singular value decomposition (SVD) to reduce the dimensionality of the term-document matrix. SVD cannot be applied to the cases in which the vocabulary (the unique number of terms) in the document collection is large. LSA has been widely used to improve information indexing, search/retrieval, and text categorization.

A recent development related to this method is called Latent *Dirichlet* allocation (LDA; Blei, Ng, & Jordan, 2003), which is a generative probabilistic model of a corpus. In LDA, a document is considered to be composed of a collection of words—a "bag of words," where word order and grammar are not considered important. The basic idea is that documents are represented as random mixtures over latent topics, where each topic is characterized by a statistical distribution (Dirichlet distribution) over the corpus. Our theme generation from LLA is different than LDA, in which a collection of lexical terms are connected to each other semantically, as if they are in a social community, and social network grouping methods are used to group the words. Our method is easily scaled to analyze a large vocabulary and is generalizable to any sequential data.





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