

#### LEXICAL LINK ANALYSIS APPLICATION: IMPROVING WEB SERVICE TO ACQUISITION VISIBILITY PORTAL

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#### Background: Critical Needs of Automation, Validation, and Discovery for DoD Acquisition





JCIDS Process and Acquisition Decisions (J-8 CJCSI 3170.01G)(JCIDS, 2009)



#### Multiple Portfolio Views:

- Systems vs. Capabilities
- Investment vs. Capabilities
- System Context
- Highly dependent programs (Joint Enablers)
- Procurement Optimization
- S&T vs. future needs
- Sustainment Efficiency
- Market Value

- Data are too voluminous, unformatted, and unstructured!
- Need to leverage automation
  - Extract relations among PE, MDAP, and ACATII
  - Extract costs

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## Methods: System Self-awareness (SSA) and Lexical Link Analysis (LLA)

- System Self-awareness
  - The cognitive interface between decision makers and a complex system, expressed in a range of terms or - "features" - a specific vocabulary, or "lexicon," to describe the attributes and surrounding environment of the system.
  - Complex system's ability to assess itself within a global context
    - Authority
    - Expertise
- LLA is a Text Analysis method using bi-gram co-occurrence word pair networks
  - We explored an analytic and visualization of Lexical Link Analysis (LLA), to link warfighter requirements with the acquisition programs and program elements
    - Gallup, MacKinnon, Zhao, Robey & Odell, 2009;
    - Zhao, Gallup & MacKinnon, 2010, 2011a, 2011b, 2011c, 2011d, 2012a, 2012b, 2013;
    - Zhao, Brutzman & MacKinnon 2013



#### Comparing Two Systems using LLA





## **Discovering Themes**





#### **Comparing Categories and Time Points**





## How LLA Methodology Can Help





#### The Acquisition Visibility Portal (AVP)

- DoD acquisition communities and professionals needs to access authoritative and accurate data services for decision-making
  - The Acquisition Visibility Portal (AVP) was such a data service that achieved this purpose by interfacing with Defense Technical Information Center (DTIC)
  - Program Elements: http://www.dtic.mil/descriptivesum/]
  - Warfighter requirements: http://www.dtic.mil/doctrine]).
  - Defense Acquisition Management Information Retrieval (DAMIR; http://www.acq.osd.mil/damir/)
    - Milestones, costs, schedules, and performance data of selected acquisition reports (SAR)
    - Acquisition Strategy Reports (ASR)
    - ...



## Gaps and Inconsistencies of AVP Data Sources

- The Office of the Secretary of Defense (OSD) staff review to determine if the program is properly prepared for the next milestone.
  - Thoroughly review these artifacts limited on staffing and little time
  - Each functional community reviews only the particular document for which it is responsible
  - The systems engineering community typically only examines the systems engineering plans (SEP)
  - The test and evaluation community looks only at the Test & Evaluation Master Plans (TEMP)
  - The acquisition community looks at the Acquisition Strategy Reports (ASR).
- Milestone documents
  - Divergent naming conventions may indicate the documents were developed in isolation.
  - Meaningful linkages between these reports, e.g., a capability defined in the acquisition strategy, should be elaborated in the systems engineering plan; the testing of which should be described in the TEMP.
  - Inconsistencies among these documents may reflect a risk to the program.





#### Where Do the Gaps Come From? (e.g. Compare ASR and TEMP)

 What are the features or clusters of features (e.g., themes) discussed in ASR but not discussed in TEMP?

- Reasons for gaps
  - 1. A data quality issue (e.g., a mishandling of data by AVP),
  - 2. A data classification issue (e.g., unclassified data vs. classified data),
  - A real requirement gap (i.e., a concept required by acquisition for which no engineering feasibility document or blueprint can be located).





## **How Might LLA Help?**

- Examine large collections of documents for many programs in various categories across the acquisition and engineering communities by
  - Detecting data quality such as inconsistency, gaps, or bad data among categories
  - Identifying data dependencies that might be indicators for program or investment performances and risks
  - Learning from the actual data to see how the common concepts are expressed in different artifacts and communities.
  - Conducting a pair-wise comparison exposes significant disconnections between them.
  - Discovering disconnection or gaps that could be fed back to the human analysts or decision-makers to perform further investigations.





#### **Data Access**

•Acquisition Visibility/DMAIR Portal

(https://ebiz.acq.osd.mil/DAMIR/PortalMain/DamirPortal.aspx)

•Acquisition Visibility/AIR Portal

(https://www.dodtechipedia.mil/dodc/plugins/AIR/airdocuments.action)

•Acquipedia https://dap.dau.mil/acquipedia





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## **Automatic Data Streaming**



- TEMP: Test & Evaluation Master Plan
- SEP: Systems Engineering Plan
- ASR: Acquisition Strategy Report
- SAR: Selected Acquisition Report
- DAES: Defense Acquisition Executive Summary
- ADM: Milestone B 2366b Certification Acquisition Decision Memorandum
- APB: Acquisition Program Baseline
- TRA: Technology Readiness Assessment
- LCSP: Life Cycle Sustainment Plan
  - Acquipedia

• Difficult and follow AVP's proper request processes and rules





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## LLA Results/Reports: 1. Match Matrix Report







#### 2. Correlations Among Data Sources





### Correlation > 0.1



- Data sources LCSP, ASR and SEP have the highest correlations with Acquipedia and with each other.
- ASR, LCSP and SEP may use more standardized vocabularies and terminologies than other data sources.
- SAR and DAES are also correlated with each other more with each other.



#### 3. Drill-down



- From Reports of frequencies, bi-gram probabilities, categories of themes
- Allows reach-back search to original documents
- Provides related concepts to become visualized

#### 4. Discovered Theme Report: A List of Themes/Clusters of Word Pairs When Comparing Two Data Sources, e.g., ASR and Acquipedia



			[			
Theme Id	# of Unique Features for Source ASR	# of Unique Features for Source Acquipedia	# of Matched Features	Consensus Rate(Correlation)	Gap Rate	Visualization
157(P)	23	206	34	0.13	0.87	<u>157(P)</u>
176(P)	42	138	47	0.21	0.79	<u>176(P)</u>
167(P)	23	222	16	0.06	0.94	<u>167(P)</u>
172(P)	38	94	23	0.15	0.85	<u>172(P)</u>
169(E)	27	119	31	0.18	0.82	<u>169(E)</u>
46(E)	15	117	46	0.26	0.74	<u>46(E)</u>
104(E)	26	64	12	0.12	0.88	<u>104(E)</u>
120(E)	30	106	27	0.17	0.83	<u>120(E)</u>
111(E)	14	73	8	0.08	0.92	<u>111(E)</u>
154(E)	11	94	21	0.17	0.83	<u>154(E)</u>
99(E)	22	86	27	0.20	0.80	<u>99(E)</u>
141(E)	19	65	7	0.08	0.92	<u>141(E)</u>
179(A)	29	87	27	0.19	0.81	179( <u>A</u> )
124(A)	17	54	10	0.12	0.88	124(A)
106(A)	28	72	16	0.14	0.86	106(A)
67(A)	20	59	23	0.23	0.77	<u>67(A)</u>
108(A)	20	86	22	0.17	0.83	108(A)
32(A)	11	61	6	0.08	0.92	<u>32(A)</u>
149(A)	10	81	11	0.11	0.89	149( <u>A)</u>
22(A)	21	68	8	0.08	0.92	22(A)
166(A)	16	81	10	0.09	0.91	<u>166(A)</u>
131(A)	7	80	6	0.06	0.94	131(A)
115(A)	12	106	3	0.02	0.98	115(A)
66(A)	10	59	4	0.05	0.95	66(A)
68(A)	16	58	16	0.18	0.82	<u>68(A)</u>
145(A)	23	70	7	0.07	0.93	145(A)

- Number of unique features for Source 1 (e.g., ASR)
- Number of unique features for Source 2 (e.g., Acquipedia)
- Matched features for both sources
- Correlation of two sources (or consensus rate), i.e., percentage of the features that are matched
- Gap rate: percentage of the features that are not matched
- These statistics show where the two data sources agree or disagree the most (reflected in the themes)
  - Consensus, e.g., 46(E)
  - Disagreement/gap/inconsistency, e.g., 167(P)
  - Clicking on the Visualization column of 46(E) and 167(P) lead to the visualizations of two areas where consensus and gap took place.



# 5. One Theme Detail View for Data Source



- Red nodes show the most "central" nodes, used as keywords to summarize this theme, i.e. "Additional.Program, Cost, Test,"
- Red Links show word pairs shared by the two sources.
- Yellow Links show the unique word pairs from one source (e.g. LCSP)
- Green links show word pairs from the other source (e.g., ASR).
  - The actual word pairs are eliminated here since the content is FOUO.
- The consensus rate for this theme is 29%, i.e. 29% of word pairs or features are in agreement
- 71% of word pairs are not. As one can see, ASR focuses on "Test" and LCSP does not.



## 6. Report the List of Word Pairs Matched and Unique in the Two Data Sources (e.g., LCSP and ASR)



The actual word pairs are eliminated here since the content is for official use only.

Acquipedia: LLA generated 910 word pairs (out of 5062 total word pairs) matched from this ship-building program's nine data sources. The list can be considered as a set of standardized vocabularies and terminologies



#### Appendix A: Word Pairs in Acquipedia Matched in a Shipbuilding Program

[682.00,0.34]PROGRAM MANAGEMENT (in Theme 176, Popularity) [318.00,0.33]SYSTEMS ENGINEERING (in Theme 108, Anomaly) [280.00,0.92]PROGRAM OFFICE (in Theme 131, Anomaly) [241.00,0.60]TECHNICAL DATA (in Theme 46, Emerging) [180.00,1.00]PROGRAM MANAGER (in Theme 108, Anomaly) [180.00,0.24]LIFE CYCLE MANAGEMENT (in Theme 108, Anomaly) [173.00,0.13]ACQUISITION MANAGEMENT (in Theme 157, Popularity) [163.00,0.36]JOINT CAPABILITIES (in Theme 67, Anomaly) [160.00,0.54]PRODUCT SUPPORT MANAGER (in Theme 108, Anomaly) [159.00,0.28]LIFE CYCLE SUSTAINMENT (in Theme 157, Popularity) [147.00,0.25]ACQUISITION PROGRAM (in Theme 157, Popularity) [122.00,0.44]LOGISTICS SUPPORT (in Theme 169, Emerging) [119.00,0.32]LEVEL MAINTENANCE (in Theme 106, Anomaly) [112.00.0.06]SYSTEM MANAGEMENT (in Theme 172, Popularity) [111.00,1.00]PERFORMANCE INDEX (in Theme 46, Emerging) [108.00,0.35]RISK MANAGEMENT (in Theme 176, Popularity) [105.00,0.63]MANAGER PSM (in Theme 108, Anomaly) [103.00,1.00]INFORMATION ASSURANCE (in Theme 46, Emerging) [102.00,0.20]TEST EVALUATION (in Theme 104, Emerging) [102.00.0.31]INTEGRATED PROGRAM (in Theme 22, Anomaly) [99.00,0.37]GOVERNMENT PROPERTY (in Theme 75, Anomaly) [82.00,1.00]COST ESTIMATING (in Theme 176, Popularity) [80.00,0.47]DATA RIGHTS (in Theme 46, Emerging) [79.00,0.18]SUPPORT EQUIPMENT (in Theme 67, Anomaly) [78.00,0.82]WEAPON SYSTEMS (in Theme 172, Popularity) [76.00.0.18]LIFE CYCLE COST (in Theme 108, Anomaly) [75.00,0.37]PLANNING PACKAGE (in Theme 120, Emerging) [73.00.0.21]MANAGEMENT OFFICE (in Theme 131, Anomaly) [73.00,0.25]MAINTENANCE PLANNING (in Theme 120, Emerging) [72.00,0.07]<u>REQUIREMENTS MANAGEMENT</u> (in Theme 154, Emerging) [70.00,0.19]MANAGEMENT IMPLEMENTATION (in Theme 115, Anomaly) [68.00,0.10]CONTRACT PERFORMANCE (in Theme 46, Emerging) [68.00.0.14]SYSTEM PERFORMANCE (in Theme 46, Emerging) [68.00.0.08]DATA MANAGEMENT (in Theme 46.Emerging) [68.00,1.00]MANUFACTURING DEVELOPMENT (in Theme 157, Popularity)





## Distribution of Acquipedia Features Among the 910 Matched Features



	Percentage	Number of Features
Anomalous features	39%	358
Emerging features	35%	322
Popular features	25%	230

- Popular or Normal (P):
  - Themes contain the highest number of mutually connected word pairs.
  - Themes represent the main topics in a corpus at the time.
  - May be also regarded as *less interesting* because they are already in the public consensus and awareness, therefore, less room for growth.
- Emerging (E): themes containing the medium number of mutually connected word pairs, these themes may grow to popular over time as we show later in the examples.
- Anomalous (A): themes containing the lowest number of mutually connected word pairs. These themes may be off-topics which may seem they do not belong here compared to other ones and may be interesting for further investigation.

This validates that our observations : Anomalous and emerging features are more interesting because they are used in the documents regarding an actual shipbuilding program.



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#### Summary

- LLA was used to analyze an MDAP program using AVP data in which we
  - Demonstrated a set of comprehensive LLA analysis reports and visualizations generated automatically using multiple categories of program data as data sources.
  - Revealed correlations and gaps among at least eight data sources.
  - Formed the basis for further inquiry or future reconciliation of the expectations (e.g., acquisition strategy) and realities (e.g., engineering feasibility) from various communities for the same MDAP program.
  - Discovered in detail where the gaps and inconsistencies of the data across multiple data sources reside which lead to the identification of future specific and productive directions for further examination





#### **Planned Future Work**

- Continuing work with Sponsors and AVP analysts to develop a process to generate the LLA reports and visualizations for any given program in AVP.
- Studying the program interactions for a portfolio of programs.
  - Select a portfolio of programs and focuses on one type of data sources, for example ASR to see how LLA can depict the interaction risks.
- Conducting supervised learning data to train LLA using Acquipedia to improve the understanding of context-dependent meaning.

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