# **Endogenous Split Awards as a Protest Management Tool:** A Modeling & Computational Approach May 2012



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## Bid Protests & Split Awards: Agenda

- Managing bid protests in DoD procurement
- Simple model of bidding & protest process
- Split awards as a protest management tool
- Key question: What is the right split?
- Bids & prices with fixed split awards
- Bids & prices with endogeneous split awards
- Conclusions

#### Research agenda moving forward

## "Managing" Bid Protests

- Objective is <u>not</u> to minimize number of bid protests
- Protests intended to correct procurement mistakes
  - Honest mistake: Limited information & bounded rationality
  - **Dishonest mistake:** Bias or fraud by procurement officials
- Objective is to "right size" number of protests
  - Encourage protests that correct (significant) mistakes
  - Discourage protests that don't make significant corrections
- Modeling the process could help identify, compare, & characterize levers of control for managing protests

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#### Modeling Bid Protests

- As noted, the intended role of bid protests is, in the most general terms, to correct procurement mistakes
- Such mistakes whether honest or dishonest result from some form of imperfect decision-making

– How best to model such imperfection?

- Consider a model driven by imperfect information
  - Imperfect info -> small mistake more likely than big mistake
- Imperfect information consistent with empirical results
  - "Agency mis-evaluation" is by <u>far</u> the most commonly cited reason for sustaining a DoD bid protest (Gansler, et al.)

#### Simple Model of Bid & Protest Process



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## Managing Vendor Protest Incentives

- Losing vendor 1 protests iff Prob(P<sub>1</sub><P<sub>2</sub>)×X-K<sub>P</sub> > 0
- Recall the two goals of protest management:
  - 1. Encourage/allow "good" or efficient protests
  - 2. Discourage "bad" or inefficient protests
- Levers of control?

– Prob(P<sub>1</sub><P<sub>2</sub>) → Influence initial assessment accuracy

- Change or shift burden of proof
- $-K_{P} \rightarrow$  Influence expected costs
  - Different costs for successful vs. failed protests
- − X → Influence gain from successful protest
  - Split awards

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## Bidding with Fixed Award Splits

#### **Contract splits:**

- S<sub>L</sub> = Share or split awarded low-price bidder
- S<sub>H</sub> = Share or split awarded high-price bidder
- S<sub>L</sub> + S<sub>H</sub> = 1
- $0 \le S_H \le \frac{1}{2}$  &  $\frac{1}{2} \le S_L \le 1$

#### **Award Determination:**

- If final decision is that P<sub>1</sub> < P<sub>2</sub>:
  - Vendor 1 awarded contract to produce S<sub>L</sub>X units
  - Vendor 2 awarded contract to produce S<sub>H</sub>X units
- If final decision is that P<sub>1</sub> > P<sub>2</sub>:
  - Vendor 1 awarded contract to produce S<sub>H</sub>X units
  - Vendor 2 awarded contract to produce S<sub>L</sub>X units

#### **Bid & Protest Process with Split Awards**



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#### **Revised Vendor Protest Incentives**

- Winner-take-all awards: Losing vendor 1 protests iff Prob(P<sub>1</sub><P<sub>2</sub>) × X – K<sub>P</sub> > 0
- Split awards: Losing vendor 1 protests
   iff Prob(P<sub>1</sub><P<sub>2</sub>) × (S<sub>L</sub>-S<sub>H</sub>)X K<sub>P</sub> > 0
- Split awards raise the hurdle for profitable protest
  - Is the hurdle high enough to limit "bad" protests?
  - Is the hurdle low enough to allow "good" protests?

Defacto split awards already a response to protests

- Alternative contracts, subcontracts, agency settlements, "Fed mail" buy-offs
- Why not formalize this "under the table" process?

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## Key Question: What is the Right Split?

- Higher S<sub>H</sub> → lower protest incentive
  - $E\Pi_1(protest) = Prob(P_1 < P_2) \times (1-2S_H)X K$
  - $-\delta E\Pi_1(\text{protest})/\delta S_H = -2X \times Prob(P_1 < P_2)$
- Higher S<sub>H</sub> → higher total contract expense
  - Winner-take-all cost =  $XP_L$
  - Split-award cost =  $X(S_HP_H+(1-S_H)P_L)$
  - Difference =  $XS_H(P_H-P_L)$

#### Higher S<sub>H</sub> → incentive to submit higher bid

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Bids & prices with fixed split awards

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#### Focus on bid-stage only (for now):

- Ignore "continuation value" of protest stage
  - Effect of protest on bidding strategy ambiguous
- Also ignore buyer's imperfect information
  - Assume buyer perfectly informed regarding P<sub>1</sub> & P<sub>2</sub>
  - Symmetric imperfect info → neutral impact

#### **Expected profit function:**

•  $E\Pi_1(P_1) = X(P_1-C_1)[Prob(P_1>P_2)S_H+Prob(P_1<P_2)S_L]$ =  $X(P_1-C_1)[S_L-Prob(P_1>P_2)(S_L-S_H)]$ 

#### **Expected profit function:**

- Assume C<sub>1</sub>, C<sub>2</sub> identically & independently distributed over interval [0,M]
- Symmetric bidding strategy λ(C)
  - $-\lambda$ : [0,M] ~ [0,M]
  - $-\lambda(M) = M$

#### **Equilibrium bidding strategy:**

• 
$$I(C_1) = \frac{S_H M + (S_L - S_H) (1 - F(C_1)) E(C_2 | C_2 > C_1)}{S_L - (S_L - S_H) F(C_1)}$$

Complete derivation included in appendix

Equilibrium Bidding with Fixed Splits  
• Let 
$$C_1, C_2 \sim U[0, 100] \Rightarrow$$
  
 $I(C_1) = \frac{S_H M + (S_L - S_H)(1 - F(C_1))E(C_2|C_2 > C_1)}{S_L - (S_L - S_H)F(C_1)}$   
 $I(C_1) = \frac{100S_H + (S_L - S_H)(1 - \frac{1}{100}C_1)\frac{1}{2}(C_1 + 100)}{S_L - \frac{1}{100}(S_L - S_H)C_1}$   
 $I(C_1) = \frac{20,000S_H + (S_L - S_H)(100 - C_1)(C_1 + 100)}{200S_L - 2(S_L - S_H)C_1}$   
 $I(C_1) = \frac{20,000S_H + (1 - 2S_H)(10,000 - C_1^2)}{200S_L - 2C_1(S_L - S_H)}$   
 $I(C_1) = \frac{20,000S_H + (1 - 2S_H)(10,000 - C_1^2)}{200S_L - 2C_1(S_L - S_H)}$   
 $I(C_1) = \frac{20,000S_H + 10,000 - C_1^2 - 20,000S_H + 2S_H C_1^2}{200S_L - 2C_1(S_L - S_H)}$   
 $I(C_1) = \frac{10,000 + (2S_H - 1)C_1^2}{200S_L - 2C_1(S_L - S_H)} = \frac{10,000 - (S_L - S_H)C_1^2}{200S_L - 2C_1(S_L - S_H)}$ 

$$\begin{split} S_{H} &= 0 \ arproptom \ | \ (C_{1}) = \frac{10,000 - C_{1}^{2}}{200 - 2C_{1}} = \frac{\left(100 - C_{1}\right)\left(100 + C_{1}\right)}{2\left(100 - C_{1}\right)} = 50 + \frac{1}{2}C_{1} \\ S_{H} &= 0.1 \ arproptom \ S_{L} = 0.9 \ arproptom \ | \ (C_{1}) = \frac{10,000 - 0.8C_{1}^{2}}{180 - 1.6C_{1}} \\ S_{H} &= 0.2 \ arproptom \ S_{L} = 0.8 \ arproptom \ | \ (C_{1}) = \frac{10,000 - 0.6C_{1}^{2}}{160 - 1.2C_{1}} \\ S_{H} &= 0.3 \ arproptom \ S_{L} = 0.7 \ arproptom \ | \ (C_{1}) = \frac{10,000 - 0.4C_{1}^{2}}{140 - 0.8C_{1}} \\ S_{H} &= 0.4 \ arproptom \ S_{L} = 0.6 \ arproptom \ | \ (C_{1}) = \frac{10,000 - 0.2C_{1}^{2}}{120 - 0.4C_{1}} \\ S_{H} &= 0.5 \ arproptom \ S_{L} = 0.5 \ arproptom \ | \ (C_{1}) = \frac{10,000 - 0}{100 - 0} = 100 \end{split}$$



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## Average Price / Unit with Fixed Splits



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## Extension: Endogenous Split Awards

- Split awards reduce frequency of bid protest
- BUT 2 cost inflation effects from split awards 8
  - Direct additional cost =  $XS_H(P_H-P_L)$
  - Indirect additional cost = bid inflation
- Note: Both inflation effects mitigated if size of S<sub>H</sub> is inversely related to (P<sub>H</sub> – P<sub>L</sub>)
- Potential solution: Endogenous split awards
  - Let  $R_L = P_L / P_H$  (such that  $0 \le R_L \le 1$ )
  - Let  $S_H = F(R_L)$
  - $-0 \leq F(R_L) \leq \frac{1}{2}$
  - $-F(R_L)$  increasing in  $R_L$

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#### **Example Split Award Function**

- Let  $S_H = \alpha R_L^{\beta}$ 
  - $\alpha$  = maximum share to high-price bidder ( $0 \le \alpha \le \frac{1}{2}$ )
  - <mark>β</mark> ≥ 0
  - $S_H$  is increasing in  $\alpha$  &  $R_L$
  - $S_H$  is decreasing in  $\beta$
- Buyer decision: What are the best α & β?

## Split Award Scenarios with $S_H = \alpha R_L^{\beta}$

	β = 0	0 < β < 1	<b>β</b> = 1	1<β<∞	<mark>β =</mark> ∞
α=0	S <sub>H</sub> = 0	$S_{H} = 0$	$S_{H} = 0$	$S_{H} = 0$	S <sub>H</sub> = 0
ű	Take-All	Take-All	Take-All	Take-All	Take-All
<b>0 &lt; α &lt;</b> ½	S <sub>H</sub> = α	$0 \le S_H \le \alpha$	$0 \le S_H \le \alpha$	$0 \le S_H \le \alpha$	S <sub>H</sub> = 0
	Fixed Split	<b>S<sub>H</sub> &gt;</b> α <b>R</b> <sub>L</sub>	$S_{H} = \alpha R_{L}$	S <sub>H</sub> < αR <sub>L</sub>	Winner- Take-All
	S <sub>H</sub> = ½	$0 \le S_{H} \le \frac{1}{2}$	$0 \le S_{H} \le \frac{1}{2}$	$0 \le S_{H} \le \frac{1}{2}$	S <sub>H</sub> = 0
$\alpha = \frac{1}{2}$	Even Split	S <sub>H</sub> > ½R <sub>L</sub>	S <sub>H</sub> = ½R <sub>L</sub>	S <sub>H</sub> < ½R <sub>L</sub>	Winner- Take-All

**Better** for High Bidder Worse for Low Bidder Worse for High Bidder Better for Low Bidder

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## Split Award Scenarios with $S_H = 1/2R_L^{\beta}$



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## Split Award Scenarios with $S_H = 2/{_5}R_L^{\beta}$



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### From Fixed Splits to Endogenous Splits

 Recall that the equilibrium bidding strategy under fixed splits of S<sub>H</sub> = 0.4 & S<sub>L</sub> = 0.6 with C<sub>1</sub>, C<sub>2</sub> ~ U[0,100] was given by:

$$P_{j} = I(C_{j}) = \frac{10,000 - 0.2C_{j}^{2}}{120 - 0.4C_{i}}$$

- In equilibrium, this yielded an expected price per unit of 93

• Now, consider the following **endogenous split award function**:

- 
$$S_H = \alpha R_L^\beta$$
 with  $\alpha = \frac{1}{2} \& \beta = 4$ 

$$- S_{H} = \frac{1}{2}R_{L}^{4}$$

- If both vendors continue to bid according to the above fixed-split equilibrium bidding strategy, we have:
  - Average split (average value of  $S_H = \frac{1}{2}R_L^4$ ) = 0.4
  - Median split (median value of  $S_H = \frac{1}{2}R_L^4$ ) = 0.4
  - Thus, "apples-to-apples" comparison to compare bidding under these two award rules (one fixed, one endogenous)

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## Split Award Scenarios with $S_H = \alpha R_L^{\beta}$



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### From Fixed Splits to Endogenous Splits

- If vendors follow fixed-split bidding strategy for S<sub>H</sub> = 0.4, expected & median values of the endogenous split should still be S<sub>H</sub> = 0.4
  - But is this strategy still optimal when splits are endogenous?
- So, when contract splits are endogenous & given by  $S_H = \frac{1}{2}R_L^4$ :
  - What is the equilibrium bidding strategy?
  - What is the average price per unit paid by the buyer?
- We answered these questions computationally
  - Closed-form solution to equilibrium calculation is problematic
  - Thus, solve via "iterative best-response"
    - 1. Start: Assume vendor 1 follows given fixed-price bid strategy
    - 2. Compute: What is vendor 2's best-response bidding strategy?
    - **3.** Iterate: What is vendor 1's best-response to 2's best-response?
    - 4. Repeat: Until you reach a "fixed-point" solution

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## Equilibrium Bidding with Endogenous Splits



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# Splits



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## Bid Protests & Split Awards: Conclusions

- Objective is to manage, not minimize protests
  - Encourage protests that correct (significant) mistakes
  - Discourage protests that do not
- Split awards are lever for protest management
  - Raise the hurdle for profitable protest
  - Filters out unmerited protests more than merited
- Challenge is determining the right split
  - Higher split to 2<sup>nd</sup>-vendor reduces protest incentive
  - BUT higher 2<sup>nd</sup>-vendor split also increases costs
  - Higher fixed 2<sup>nd</sup>-vendor split induces bid inflation
- Endogenous split awards offer potential solution
  - Retains protest "filtering" benefits
  - Reduces inflation of bids & average price paid

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## **Research Agenda Moving Forward**

#### Research questions:

- What is the **optimal split award function?** 
  - » Minimize expected and/or long-term buyer cost
  - » Including cost of protests & corrective benefit of protests
  - » Include impact of other benefits of split awards
- What is the impact of changes in key variables?
  - » Vendor & buyer information, costs of protest, etc.
- What is the impact of **repeated procurements?** 
  - » Inter-temporal effects: Experience & innovation

#### Research methodology:

- Closed-form game-theoretic solutions & dynamics
- Numerical computation & simulation

# Endogenous Split Awards as a Protest Management Tool: A Modeling & Computational Approach *Appendix:* Equilibrium Bid Strategy with Fixed-Splits



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## **Temporary Simplifying Assumptions**

- For now, ignore "continuation value" of protest stage
  - Effect of protest on bidding strategy ambiguous
- For now, also ignore buyer's imperfect information
  - Assume buyer perfectly informed regarding P<sub>1</sub> & P<sub>2</sub>
  - Symmetric imperfect info → neutral impact

## Expected Profit Function (Bid Stage)

- $E\Pi_1(P_1) = X(P_1-C_1)[Prob(P_1>P_2)S_H+Prob(P_1<P_2)S_L]$ 
  - $= X(P_1-C_1)[Prob(P_1>P_2)S_H+[1-Pr(P_1>P_2)]S_L]$
  - $= X(P_1-C_1)[S_L+Prob(P_1>P_2)(S_H-S_L)]$
  - $= X(P_1-C_1)[S_L-Prob(P_1>P_2)(S_L-S_H)]$

## Cost Distribution & Bidding Strategy

- Assume C<sub>1</sub>, C<sub>2</sub> identically & independently distributed over interval [0,M]
  - Distribution function F
  - Density function f = F'
- Symmetric bidding strategy λ(C)
  - $-\lambda$ : [0,M] ~ [0,M]

 $-\lambda(M) = M$ 

- Calculate optimal bid P<sub>1</sub> for vendor 1 assuming:
  - Vendor 1 has cost C<sub>1</sub>
  - Vendor 2 is bidding according to strategy  $\lambda(C_2)$
- $Prob(P_2 < P_1) = Prob[\lambda(C_2) < P_1] = Prob[C_2 < \lambda^{-1}(P_1)]$ =  $F(\lambda^{-1}(P_1))$
- $E\Pi_1(P_1) = X(P_1-C_1)[S_L-Prob(P_1>P_2)(S_L-S_H)]$ =  $X(P_1-C_1)[S_L-F(\lambda^{-1}(P_1))(S_L-S_H)]$

• Chain rule + inverse derivative theorem  $\rightarrow$   $\delta E \Pi_1 / \delta P_1 = X[S_L - F(\lambda^{-1}(P_1))(S_L - S_H)]$  $- X(P_1 - C_1)(S_L - S_H)f(\lambda^{-1}(P_1))/\lambda'(\lambda^{-1}(P_1))$ 

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#### First-order condition →

 $S_{L}-F(\lambda^{-1}(P_{1}))(S_{L}-S_{H}) = (P_{1}-C_{1})(S_{L}-S_{H})f(\lambda^{-1}(P_{1}))/\lambda'(\lambda^{-1}(P_{1}))$  $\lambda'(\lambda^{-1}(P_{1}))[S_{L}-F(\lambda^{-1}(P_{1}))(S_{L}-S_{H})] = (P_{1}-C_{1})(S_{L}-S_{H})f(\lambda^{-1}(P_{1}))$ 

• At symmetric equilibrium,  $P_1 = \lambda(C_1) \rightarrow \lambda^{-1}(P_1) = C_1 \rightarrow \lambda$ 

 $\lambda'(C_1)[S_L - F(C_1)(S_L - S_H)] = (\lambda(C_1) - C_1)(S_L - S_H)f(C_1)$ 

 $S_{L}\lambda'(C_{1}) = (S_{L}-S_{H})[F(C_{1})\lambda'(C_{1})+\lambda(C_{1})f(C_{1})-C_{1}f(C_{1})]$ 

 $(S_L-S_H)[F(C_1)\lambda'(C_1)+f(C_1)\lambda(C_1)] = S_L\lambda'(C_1)+C_1(S_L-S_H)f(C_1)$ 

$$(S_{L} - S_{H}) \frac{\P}{\P C_{1}} \stackrel{\text{\'e}}{=} F(C_{1}) | (C_{1}) \stackrel{\text{``u}}{=} S_{L} | (C_{1}) + C_{1}(S_{L} - S_{H}) f(C_{1})$$

$$\begin{split} &(S_{L} - S_{H}) \frac{\P}{\P C_{1}} \hat{\underline{e}} F(C_{1}) I(C_{1}) \hat{\underline{h}} = S_{L} I(C_{1}) + C_{1}(S_{L} - S_{H}) f(C_{1}) \\ &(S_{L} - S_{H}) \hat{\underline{0}}_{C_{1}}^{M} \frac{\P}{\P C_{1}} \hat{\underline{e}} F(C_{1}) I(C_{1}) \hat{\underline{h}} dC_{1} \\ &= S_{L} \hat{\underline{0}}_{C_{1}}^{M} I(C_{1}) dC_{1} + (S_{L} - S_{H}) \hat{\underline{0}}_{C_{1}}^{M} C_{1} f(C_{1}) dC_{1} \\ &(S_{L} - S_{H}) \hat{\underline{e}} F(M) I(M) - F(C_{1}) I(C_{1}) \hat{\underline{h}} \\ &= S_{L} \hat{\underline{e}} I(M) - I(C_{1}) \hat{\underline{h}} + (S_{L} - S_{H}) \hat{\underline{0}}_{C_{1}}^{M} C_{1} f(C_{1}) dC_{1} \\ &(S_{L} - S_{H}) \hat{\underline{e}} M - F(C_{1}) I(C_{1}) \hat{\underline{h}} = S_{L} \hat{\underline{e}} M - I(C_{1}) \hat{\underline{h}} + (S_{L} - S_{H}) \hat{\underline{0}}_{C_{1}}^{M} C_{1} f(C_{1}) dC_{1} \\ &(S_{L} - S_{H}) \hat{\underline{e}} M - F(C_{1}) I(C_{1}) \hat{\underline{h}} = S_{L} \hat{\underline{e}} M - I(C_{1}) \hat{\underline{h}} + (S_{L} - S_{H}) \hat{\underline{0}}_{C_{1}}^{M} C_{1} f(C_{1}) dC_{1} \\ &- S_{H} M - (S_{L} - S_{H}) \hat{\underline{0}}_{C_{1}}^{M} C_{1} f(C_{1}) dC_{1} = (S_{L} - S_{H}) F(C_{1}) I(C_{1}) - S_{L} I(C_{1}) \\ &S_{H} M + (S_{L} - S_{H}) \hat{\underline{0}}_{C_{1}}^{M} C_{1} f(C_{1}) dC_{1} = I(C_{1}) S_{L} \hat{\underline{e}} I - F(C_{1}) \hat{\underline{h}} + S_{H} F(C_{1}) I(C_{1}) \end{split}$$

$$\begin{split} & S_{H}M + (S_{L} - S_{H}) \hat{0}_{C_{1}}^{M}C_{1}f(C_{1}) dC_{1} = I(C_{1})S_{L}(1 - F(C_{1})) + I(C_{1})S_{H}F(C_{1}) \\ & S_{H}M + (S_{L} - S_{H})(1 - F(C_{1})) \frac{\hat{0}_{C_{1}}^{M}C_{1}f(C_{1}) dC_{1}}{1 - F(C_{1})} \\ & = I(C_{1})\hat{e}^{0}S_{L}(1 - F(C_{1})) + S_{H}F(C_{1})\hat{u}^{0} \\ & S_{H}M + (S_{L} - S_{H})(1 - F(C_{1}))E(C_{2}|C_{2} > C_{1}) \\ & = I(C_{1})\hat{e}^{0}S_{L} - S_{L}F(C_{1}) + S_{H}F(C_{1})\hat{u}^{0} = I(C_{1})\hat{e}^{0}S_{L} - (S_{L} - S_{H})F(C_{1})\hat{u}^{0} \\ & I(C_{1}) = \frac{S_{H}M + (S_{L} - S_{H})(1 - F(C_{1}))E(C_{2}|C_{2} > C_{1})}{S_{L} - (S_{L} - S_{H})F(C_{1})} \end{split}$$

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Equilibrium Bidding with Fixed Splits  
• Let 
$$C_1, C_2 \sim U[0, 100] \Rightarrow$$
  
 $I(C_1) = \frac{S_H M + (S_L - S_H)(1 - F(C_1))E(C_2|C_2 > C_1)}{S_L - (S_L - S_H)F(C_1)}$   
 $I(C_1) = \frac{100S_H + (S_L - S_H)(1 - \frac{1}{100}C_1)\frac{1}{2}(C_1 + 100)}{S_L - \frac{1}{100}(S_L - S_H)C_1}$   
 $I(C_1) = \frac{20,000S_H + (S_L - S_H)(100 - C_1)(C_1 + 100)}{200S_L - 2(S_L - S_H)C_1}$   
 $I(C_1) = \frac{20,000S_H + (1 - 2S_H)(10,000 - C_1^2)}{200S_L - 2C_1(S_L - S_H)}$   
 $I(C_1) = \frac{20,000S_H + (1 - 2S_H)(10,000 - C_1^2)}{200S_L - 2C_1(S_L - S_H)}$   
 $I(C_1) = \frac{20,000S_H + 10,000 - C_1^2 - 20,000S_H + 2S_H C_1^2}{200S_L - 2C_1(S_L - S_H)}$   
 $I(C_1) = \frac{10,000 + (2S_H - 1)C_1^2}{200S_L - 2C_1(S_L - S_H)} = \frac{10,000 - (S_L - S_H)C_1^2}{200S_L - 2C_1(S_L - S_H)}$ 

$$\begin{split} S_{H} &= 0 \ arproptom \ | \ (C_{1}) = \frac{10,000 - C_{1}^{2}}{200 - 2C_{1}} = \frac{\left(100 - C_{1}\right)\left(100 + C_{1}\right)}{2\left(100 - C_{1}\right)} = 50 + \frac{1}{2}C_{1} \\ S_{H} &= 0.1 \ arproptom \ S_{L} = 0.9 \ arproptom \ | \ (C_{1}) = \frac{10,000 - 0.8C_{1}^{2}}{180 - 1.6C_{1}} \\ S_{H} &= 0.2 \ arproptom \ S_{L} = 0.8 \ arproptom \ | \ (C_{1}) = \frac{10,000 - 0.6C_{1}^{2}}{160 - 1.2C_{1}} \\ S_{H} &= 0.3 \ arproptom \ S_{L} = 0.7 \ arproptom \ | \ (C_{1}) = \frac{10,000 - 0.4C_{1}^{2}}{140 - 0.8C_{1}} \\ S_{H} &= 0.4 \ arproptom \ S_{L} = 0.6 \ arproptom \ | \ (C_{1}) = \frac{10,000 - 0.2C_{1}^{2}}{120 - 0.4C_{1}} \\ S_{H} &= 0.5 \ arproptom \ S_{L} = 0.5 \ arproptom \ | \ (C_{1}) = \frac{10,000 - 0}{100 - 0} = 100 \end{split}$$

# Endogenous Split Awards as a Protest Management Tool: A Modeling & Computational Approach Unused Back-Up Slides



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## **Bid Protests of Growing Concern**



April 6, 2009 www.federaltimes.com

#### PAY AND BENEFITS **DoD** performance pay

The Government Accountability Office warns against pulling the plug on Defense's performance pay system. Page 4

#### **On furlough**

Seven states are putting Social Security Administration employees on furlough, worsening the claims backlog. Page 6

#### FACILITIES MANAGEMENT Move to Guam

The Defense Department plans to build a \$10 billion Marine Corps base on Guam, the first step in a broadening military presence there. Page 8

#### PROCUREMENT

# The rising problem of bid protests

#### By ELISE CASTELLI

ecastellitätfederattimes.com

hen the General Services Administration announced 29 winners of the \$50 billion Alliant contract in 2007, agency leaders heralded it as the government's premier contract for information technology purchases.

"With its expansive scope, access to the best in class in the private sector and ability to provide customized solutions tailored to agencies' unique IT needs, we can again prove that GSA is at the forefront of serving the acquisition needs of the federal government," GSA's Federal Acquisition Service Commissioner James Williams declared at the time.

But 18 months later, a lot has

changed. The contract was held up because of bid protests from several firms that didn't make the cut. A federal court ordered GSA to re-evaluate all bidders. And it wasn't until two weeks ago that GSA got the giant Alliant contract back on track by awarding it to 59 companies.

Alliant is one of a few high-profile, high-value procurements ---another is the Air Force's tanker contract - that have been waylaid by protests in recent years. While these large procurements get all the attention, most bid protests concern smaller contracts.

Overall, the protests rose 44 percent since 2001 - in part because companies were recently allowed to protest not only ad-See PROTESTS, Page 19

#### **ON THE RISE**

SOURCE FOR THE BUSINESS OF GOVERNMENT

The number of bid protests lodged each year has increased considerably since 2001:



**GSA STIMULUS PLAN** Hundreds of buildings to be upgraded

By TIM KAUFFMAN tkauffman@federaltimex.com

undreds of federal buildings across the country will be going green in the next year or two under the General Services Administration's plans for spending more than \$5.5 billion in stimulus funds.

Many will benefit from features such as advanced meters to improve monitoring of electricity and water use, lighting controls and sensors that turn off lights when not needed, new or improved heating and air-condi-

Why large contracts are being sidelined

#### **Acquisition Research Forum**

#### **DoD Bid Protest Trends**



#### Vendor Protest Incentives

- Expected Profit from Protest
   = Expected Benefits Expected Costs
- Expected Costs = K
  - = Research + Legal + Reputation + Opportunity Costs
- Expected Benefits

   = Probability of Success × Gain if Successful
- Gain if Successful = Contract Revenue = X
- Probability of Success
   = Prob(P<sub>1</sub><P<sub>2</sub>) given that buyer perceived P<sub>1</sub>>P<sub>2</sub>
- Expected Profit from Protest = Prob(P<sub>1</sub><P<sub>2</sub>) × X K

## Modeling Buyer Imperfect Information

- Let  $\mathbf{R_1} = \mathbf{P_1} / (\mathbf{P_1} + \mathbf{P_2}) \& \mathbf{R_2} = \mathbf{P_2} / (\mathbf{P_1} + \mathbf{P_2})$ 
  - $-0 \le R_1 \le 1 \& 0 \le R_2 \le 1$
  - $-R_1 + R_2 = 1$
- Let r<sub>1</sub> = buyer's estimate of R<sub>1</sub>
  - $-r_1 = r / N$  where  $r \sim Bin(N,R_1)$
  - **Binomial** with N draws & success probability =  $R_1$
  - Higher N  $\rightarrow$  more accurate estimate of R<sub>1</sub>
- Let r<sub>2</sub> = buyer's estimate of R<sub>2</sub>
  - $-r_2 = 1 r_1$

#### **Perceived Probability of Protest Success**

- Assume buyer discloses estimate r<sub>1</sub>
  - $-r_1 < \frac{1}{2}$  > vendor 1 wins

 $-r_1 > \frac{1}{2} \rightarrow \text{vendor 2 wins}$ 

- If vendor 1 loses, his estimate of the probability of a successful protest is:
  - Prob(P<sub>1</sub><P<sub>2</sub>) given that buyer perceives  $P_1 > P_2$
  - Prob( $R_1 < \frac{1}{2}$ ) given that buyer estimates  $R_1$  at  $r_1$
  - Prob( $R_1 < \frac{1}{2}$ ) given Nr<sub>1</sub> successes from Bin(N,R<sub>1</sub>)
  - $-\operatorname{Prob}(R_1 < \frac{1}{2} | \operatorname{Nr}_1 \text{ out of } N)$

#### **Perceived Probability of Protest Success**

 $Prob(R_1 < \frac{1}{2}|Nr_1 \text{ out of }N)$  $Prob(R_1 < \frac{1}{2})Prob(Nr_1 \text{ out of } N|R_1 < \frac{1}{2})$  $Prob(Nr_1 \text{ out of } N)$  $= \frac{\int_{0}^{\frac{1}{2}} \Pr ob(z) \Pr ob(Nr_{1} \text{ out of } N|R_{1} = z) dz}{\int_{0}^{1} \Pr ob(z) \Pr ob(Nr_{1} \text{ out of } N|R_{1} = z) dz}$  $\int_{0}^{\frac{1}{2}} \Pr ob(z) {N \choose Nr_{1}} z^{Nr_{1}} (1-z)^{N(1-r_{1})} dz$  $\int_{0}^{1} \Pr ob(z) \binom{N}{Nr_{4}} z^{Nr_{1}} (1-z)^{N(1-r_{1})} dz$ 

where Prob(z) reflects vendor 1's *prior* probability distribution of  $R_1$ 

#### **Extension: Repeated Procurements**

- What are the other benefits of split awards?
   Why are split awards used currently?
- Split awards preserve competition for repeated or follow-on procurements
- Direct modeling implications:
  - Appropriate to model as **repeated** bidding game
  - Implies presence of learning/experience effects
- Indirect modeling implications:
  - Incorporate innovation to avoid trivial outcomes
  - Innovation driven by "shocks" or investment

#### **Extension: Repeated Procurements**



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