

NAVAL POSTGRADUATE SCHOOL

INFORMING DOD PROGRAM PLANNING THROUGH THE EXAMINATION OF THE CAUSES OF DELAYS IN ACQUISITION USING ACQUISITION DATA

CHARLES K. PICKAR

NAVAL POSTGRADUATE SCHOOL

A Word About Schedules & Schedule Data



<u>SCHEDULE</u>

- Stepchild of the trifecta—Cost, Schedule, Performance
- Cost as most important, most visible factor
- ...also the most measured of the three
- Performance as most important for the warfighter
- Schedule treated as least important, therefore least measured

SCHEDULE DATA

- Stepchild of acquisition data—tracked and reported but not like cost
- Data hard to find
- Schedule is seen in the context of a cost driver
- Schedule important for the warfighter when will it be delivered?
- Needs to be mined

Goals | Methodology



This year's focus

- Three part, multi-year effort: Find the Data—Apply it
- Discover—Develop ways to identify and extract schedule information using the OSD acquisition information databases
- Classify | Analyze—The second goal is to identify important delay factors, so those factors can be considered in project schedule planning
- **3. Apply**—Demonstrate how the identified schedule data can be proactively used by DoD Project and Program Managers
- 4. Repeat

Methodology

Discover

- SAR Data (pdf)
- OSD Developed
 Search/ Extraction
- .xlsx Files

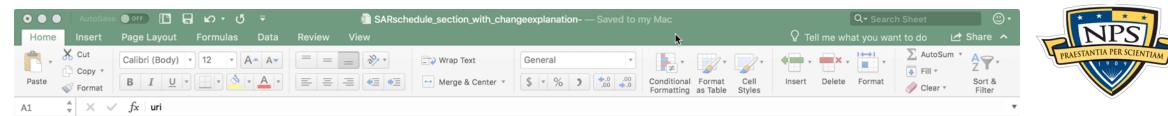
Classify | Analyze

- Change Explanations
- Dates
- Data Analysis
- 4,000+ Initial Lines
- ~1000 lines discarded
- 3,058 defined

Apply

- Delay Reasons and time as schedule planning inputs
- Causal Loop
 Diagrams
- System Dynamics





U

FALSE

TRUE

TRUE

FALSE

FALSE

FALSE FALSE

TRUE

FALSE CALCO

円

- - + 100%

Upgrade Upgrade UPSRAC UPSRAC UPSRAC UPSRAC TRUE

Upprode Upprode Upprode Upprode Upprode Upprode Upprode Upprode

Δ ¹ units and delays in missile flight testing have impacted program schedule. Revised RSche GetSARSche 3 urn:us:mil:os LSE milestones will be submitted in the proposed Acquisition Program Baseline to be LSE 4 urn:us:mil:os LSE 5 urn:us:mil:os 6 urn:us:mil:os LSE concurrent with Low Rate Initial Production (LRIP) Defense Acquisition Board (DAB). The 7 urn:us:mil:os 8 urn:us:mil:os LSE current estimate for program schedule milestones is based on a single successful LSE 9 urn:us:mil:os 10 urn:us:mil:os LSE intercept requirement to enter LRIP. Current Estimate changes since the December 31 11 urn:us:mil:os LSE LSE 12 urn:us:mil:os 13 urn:us:mil:os LSE 1997 SAR are: Service Final DT&E - Complete from FEB 99 to FEB 00 Low Rate Initial 14 urn:us:mil:os LSE 15 urn:us:mil:os LSE 16 urn:us:mil:os Production Decision (DAB) from AUG 98 to FEB 99 Low Rate Initial Production Contract LSE 17 urn:us:mil:os 18 urn:us:mil:os Award from AUG 98 to MAR 99 Low Rate Production First Delivery from AUG 99 to MAR 19 urn:us:mil:os 20 urn:us:mil:os LSE IOT&E - Start from MAR 99 to MAR 00 IOT&E - Complete from MAY 99 to APR 00 21 urn:us:mil:os LSE 00 22 urn:us:mil:os LSE LSE 23 urn:us:mil:os Milestone III Production Decision from AUG 99 to JUN 00 Full Rate Production Contract 🚟 24 urn:us:mil:os 25 urn:us:mil:os LSE Award from OCT 99 to OCT 00 First Unit Equipped from SEP 99 to JUN 00 26 urn:us:mil:os LSE 27 urn:us:mil:os LSE 28 urn:us:mil:os LSE Configuration 3 Follow On Test from MAR 99 to SEP 99 and Configuration 3 First Unit LSE 29 urn:us:mil:os 30 urn:us:mil:os LSE ³¹ universities Equipped from SEP 99 to DEC 99. LSE Airborne & Mai 32 urn:us:mil:os LSE 12/25/02 H 1 Hages d EALCE EALCI

	55 urn:us:mil:os	101 H-1 Opgrade urn:us:mil:os	12/25/05 H-1 Opgrade	2005	0 urn:us:mii:os	12/25/03 urn:us:mil:0s 2010-03-111 H-1 Opgrade	0 Developmen	FALSE	FALSE	IVISIII	FALSE	FALSE	Upgrade d Broat-proor FADE	14.57 M	JAN PART
	34 urn:us:mil:os	101 H-1 Upgrade urn:us:mil:os	12/25/02 USMC H-1 U	2004	0 urn:us:mil:os	12/25/02 urn:us:mil:os 2010-03-11T H-1 Upgrade	0 Developmen	FALSE	FALSE	MSIII	FALSE	FALSE	Upgrade 0 Development FALSE Upgrade 0 Development FALSE Upgrade 0 Development FALSE	raist M raist N	MGI FALS MGI FALS MGI FALS
	35 urn:us:mil:os	101 H-1 Upgrade urn:us:mil:os	12/25/01 USMC H-1 U	2003	0 urn:us:mil:os	12/25/01 urn:us:mil:os 2010-03-11T H-1 Upgrade	0 Developmen	FALSE	FALSE	MSC	FALSE	TRUE	Upprofe 0 Development FACSE Upprofe 0 Development FALSE	(45) M (45) M	MSRI FASI MSRI FASI
	36 urn:us:mil:os	101 H-1 Upgrade urn:us:mil:os	9/25/01 USMC H-1 U	2002	0 urn:us:mil:os	9/25/01 urn:us:mil:os 2012-01-04T USMC H-1 U	0 Developmen	FALSE	FALSE		FALSE	TRUE	Vopsk V Stvelamen (Act. Vopsk V Stvelamen (Act. Vopsk V Stvelamen (Act.	TASE M	758) (ALS) 4581 (ALS) 4581 (ALS)
	37 urn:us:mil:os	101 H-1 Upgrade urn:us:mil:os	12/25/99 USMC H-1 U	2001	0 urn:us:mil:os	12/25/99 urn:us:mil:os 2012-01-04T USMC H-1 U	0 Developmen	FALSE	FALSE		FALSE	TRUE	RCH10 0 Stratighten 1455 RCH10 0 Stratighten 1455 RCH10 0 Stratighten 1455	1451 1451	FADE FADE
	38 urn:us:mil:os	101 H-1 Upgrade urn:us:mil:os	12/25/98 USMC H-1 U	2000	0 urn:us:mil:os	12/25/98 urn:us:mil:os 2012-01-04T USMC H-1 U	0 Developmen	FALSE	FALSE		FALSE	TRUE	KH1V Olivelarer fast	ANSI	FACIE
April 16, 2014 17:27:08	39 urn:us:mil:os	101 H-1 Upgrade urn:us:mil:os	12/25/97 USMC H-1 U	1999	0 urn:us:mil:os	12/25/97 urn:us:mil:os 2012-01-04T USMC H-1 U	0 Developmen	FALSE	FALSE		FALSE	TRUE		E () ***	
	d b dets	arschedule schedule with ch	_												

4 P

Ready

Discover, Classify/ Analyze, Apply

PRAESTANTIA PER SCIENTIAM

- Identify historical schedule delay factors (SDF)
 - Lit review
 - Develop standardized factors and explanations
- Using SDF as basis, translate PM comments into the standardized factors
 - Read every entry (initially over 4000), determine SDF
 - In some cases more than one factor
 - References to previous time periods/ years
- Factors:
 - Internal/ External source of delay
 - Primary/ Secondary Reasons for delay
 - Actual delay in months
 - Increase/Decrease of delay (some "Actuals" reflect events as having happened 1-2 months prior to scheduled
- Use statistical techniques to explore/ assess data

Discover, Classify/ <u>Analyze</u>, Apply

Identified Historical Delay Factors

Competition at the prime contractor level.

Concurrency, overlap in time and effort between the development and production phases of a program.

Funding adequacy/ stability

Existence of prototyping.

Separate contracts for each phase of the program.

Priority of the program to the service relative to other ongoing programs.

External guidance such as OSD or Congressional direction, reviews, restrictions, and designations.

Joint management with other agencies.

Program complexity, or interactions with agencies external to the program.

Technical difficulty.

Concept stability, or stability in mission, operational concepts, and doctrine.

Contractor performance changes/ Contract changes

External events such as inflation, earthquakes, labor strikes, etc.

Major requirements stability.

Program manager turnover

Rework

Design Freeze



Historical Delays Factors

Technical

Schedule duration Incr.

1

4,849

SAR Identified Primary Schedule Delay Factors

Administrative changes to schedule including updates to APB, ADM changes,

decision delays as well as associated secondary delays

Technical

Testing delays

Delay in availability of key capabilities/facilities (launch vehicle/testing facilities/ IOT&E units)

Budget/ Funding Delays

Delays attributed to the Contractor

Delays because of Rework

External events such as inflation, earthquakes, labor strikes, etc. (Force Majeure)

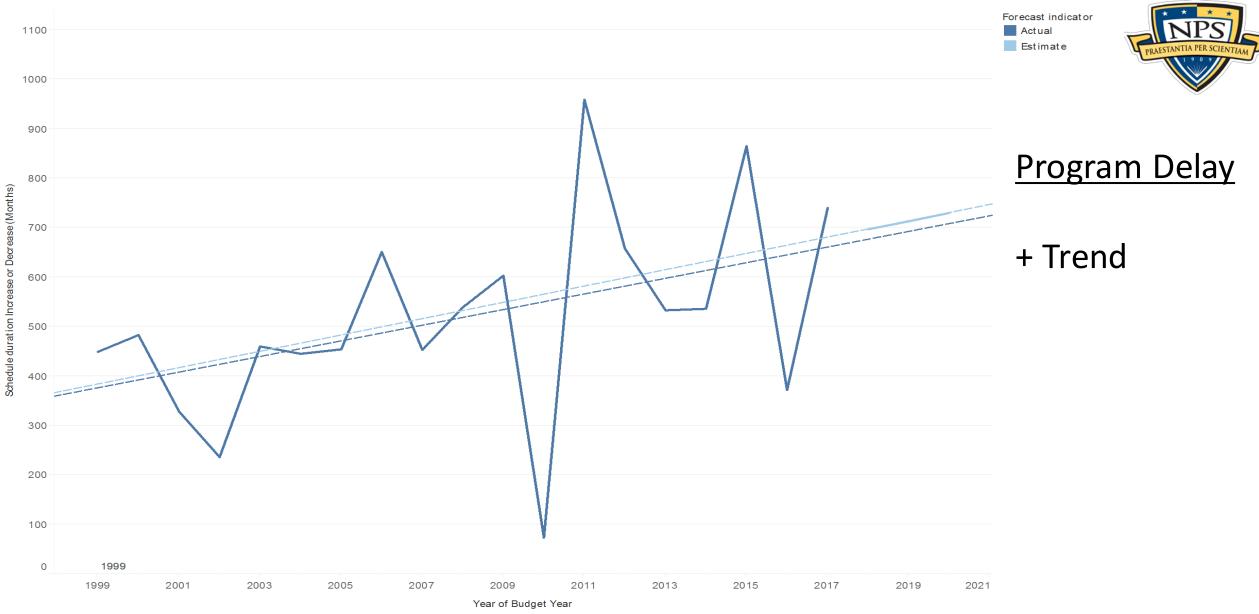
Delays due to Contracting/ Contract Negotiation/ Award delays

Actuals (updating previously reported dates to actual occurrence)

Primary SDF (top 6 by #)

Administrative			istrative vals	Actuals	Technical		rimary &		
Administrative Testing	Administrative APB Change		Administrative Contractor	Testing	Technical	Budget	Contractor	condary SDF	
Administrative Contract					Testing Technical				
Administrative Restructure						Budget No Change			





The trend of sum of Schedule duration Increase or Decrease (Months) (actual & forecast) for Budget Year Year. Color shows details about Forecast indicator.

Need further exploration: 2010—4 reports/ 2 systems 2011—37 reports/ 63 systems

Program Delay

1999 2000 2001 2002 2003 2004 2005 2006 2007

Program Delay

By Program

Challenges



- Although SAR is structured, there are significantly different ways of describing schedule changes (across Services and Program offices)
- Translating prose to SDF and actual time
- Double counting
- Multiple dates/ different dates recorded
- Aligning Schedule data to milestones and associated changes
- Macro vs. Micro approach in this analysis—Examination of trends and SDF at micro level will be critical for understanding

Observations



- Significant differences in describing schedule changes
- Information on schedule change is sometimes listed in sections other than schedule (i.e. Executive Summary)
- SAR Schedule information may or may not agree with other schedule measures
- Potential of "knock-on" (second and third order) effects of SDF could lead to better understanding of changes.

Next Data Steps



- Capture complete date changes
- Explore causality and relationships within SDF
- Compare SAR schedule data with other DAVE schedule data sources



Discover, Classify/ Analyze, Apply

Discover

- SAR Data (pdf)
- OSD Developed Search/ Extraction
- .xlsx Files

Classify | Analyze

- •Change
- Explanations
- •Data Analysis
- •4000+ Lines

Apply

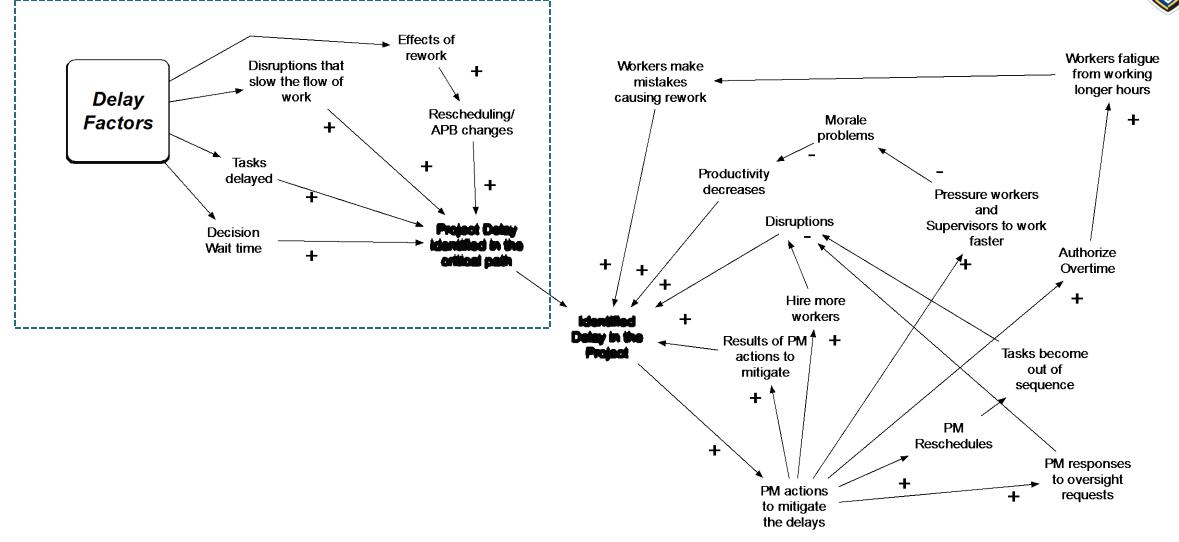
- Delay Reasons as program planning inputs
- •System
 - Dynamics

Schedule Planning



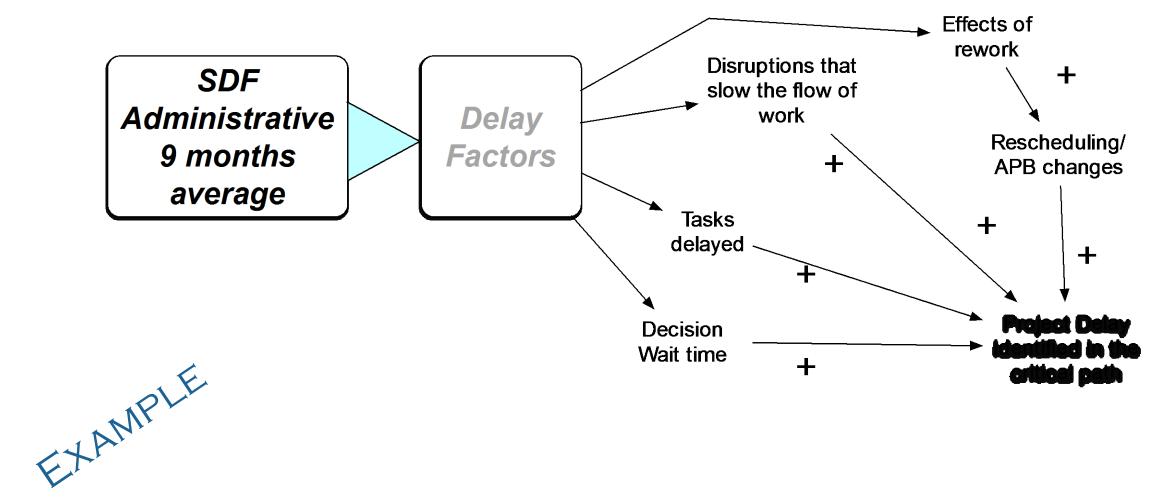
- Current scheduling methodology focused on CPM/ PERT
- Most commercial software approaches incorporate CPM/ PERT and acknowledge the stochastic nature of estimation
- However, once determined, task durations are treated as if they are deterministic
- Weapon system development is a dynamic system, and...
 - Single causes of schedule problems are possible but rare
 - Instead, mismanaged dynamics and misperceptions of feedback
- Rework is one of the most consistent reasons for delays

Causal Loop Diagram (simplified)



SDF in Schedule Planning







Schedule Delay Factor

Administrative changes to schedule including updates to APB, ADM changes as well as changes

resulting from Nunn-McCurdy processes and program restructuring

Technical

Testing delays

Delay in availability of key capabilities/facilities (launch vehicle/testing facilities/IOT&E units)

Budget/ Funding Delays

Delays attributed to the Contractor

Delays because of Rework

External events such as inflation, earthquakes, labor strikes, etc. (Force Majeure)

Delays due to Contracting/ Contract Negotiation/ Award delays

Actuals (updating previously reported dates to actual occurrence)



Project

asks



Project 2 Tasks



Conclusion



