

Systems Engineering Applied Leading Indicators

Enabling Assessment of Acquisition Technical Performance

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ALI - Applied Leading Indicators (Part 1 of 2)

- What problem are we trying to solve?
- How do ALIs integrate into current management practices?
- How can ALIs benefit programs?

What is the Problem?

Figure 5.1 Distribution of Total Cost Growth from MS II Adjusted for Procurement Quantity Changes

- Cost
- Complexity
- Risk Control
- Integration
- Predictability
- Acceptability



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The SE – ALI Challenge

- Can we provide a **quantitative projection** of how varied and interrelated technical factors are impacting overall program performance?
- Can we provide **current and projected** program performance?
- Can we fill a gap that currently exists between technical measures and overall program performance measures?
- Can we augment current program health and status methods and tools with supporting and parallel technical methods?

ALI – Augments Program Management Processes

• Program Metrics

- Cost & Schedule based (EVM)
- Focused upon actuals vs. planned data
- Largely measures now vs. past
- Projecting \$/time-to-complete based upon current trajectories

Risk Management

- Cost, schedule, and performance
- Assessments heavily based on history, experience, and judgment
- Risk/issue updates are based on now
- Root cause analysis based on past performance and helps suggest course changes

• SE Advanced Leading Indicators

- Collaborative with Program and Risk metrics
- Future-focused (prognostic)
- Performance/technical-focused (vice cost/schedule)
- Provides needed SE insight of technical interactions and dependencies not readily apparent through other metrics



ALI Augments Program Management



SE Leading Indicators Examples

- Requirements volatility
- Design definition maturity / complexity
- Interface maturity/ complexity
- Verification & validation trends
- Technical review resolution trends
- Technical risks trends
- Technology maturity & adoption
- SE staffing & skills
- SE process compliance
- NAVAIR-unique
 - Aircraft weight trends
 - ...(TBD)

Note: Some of these are currently measured as program TPMs but not used to develop prognostic technical indicators

ALI - Possible Value-Added Examples

• EVM validation

 Your program looks good from cost, schedule, and milestone achievement. How does your program <u>technical</u> health compare to those who have gone before you with similar EVM assessments?

Integrated technical assessment

 You have recently re-baselined. How do the <u>complexity</u> of your design and recent <u>requirements volatility</u> impact your probability of meeting program and performance objectives?

Risk amplification

 Root cause analysis suggest several course corrections for your technical approach. What SE leading indicators help select a path?

ALI - Applied Leading Indicators (Part 2 of 2)

- How are we building ALIs?
- What have we learned?
- Where do we go from here?

SE ALI Process Summary



ALI Analysis Method



The SE-ALI Challenge (Progressing from Single to Multiple Variable Analysis)

Program performance

 Can we provide current and projected program performance using SE-based metrics? (ALI single factor process- to date)

Explaining inter-relationships

- Can we provide a quantitative projection of how varied and interrelated technical factors are impacting overall program performance? (emerging Multi-Variable process)
- Enhance current metrics
 - Can we fill gaps that currently exist between technical measures and overall program performance measures?

Supporting current methods

 Can we augment current program health and status methods and tools with supporting and parallel technical methods?



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Multi-Factor Technical Approach



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Conclusions & Lessons-Learned: Data

- Data can be inconsistent and incongruent.
- Retention of data from various programs is sometimes incomplete leading to statistical analysis of sparse data.
- ALI metrics will emerge that can be recommended to be inculcated into the acquisitions to enable greater future ALI fidelity, granularity, and reliability.

Conclusions & Lessons-Learned: Single Factor ALI

- Single factor ALI analysis
 - Development method was valid
 - Provided a basis for ALI tool prototyping
 - Obtained preliminary user acceptance, understanding, suggested improvements
 - Identified ALI concept shortfalls.
 - Users demand multi-factor ALI methods

Conclusions & Lessons-Learned: Multi-Factor Analysis

- In very early stages.
- Leveraging single-factor analysis lessons-learned
- Applying multivariate statistical methods
- New GUI concepts
- Next steps will expand to other ALI factors, include actual data, validate multivariate models, and prototype a tool to obtain user acceptance feedback

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Conclusions & Lessons-Learned: User Acceptance

- Users recognize the need for ALIs
- The do not, however, want ALI to replicate EVMbased metrics and methods.
- They desire ALI methods to incorporate prediction inferences and judgments of the project engineering and management team to influence analytical output
- ALIs need to reveal mutual coupling of the multiple ALI factors, the overall impact to the program, and insights into how to respond, technically.

Next Steps

- Multi-factor ALIs
- "Sea change" underway toward Total Ownership Cost (TOC) control at NAVAIR.
 - What are the salient TOC assessment goals and objectives?
 - What are the ALI metrics most relevant to TOC assessment?
 - What TOC ALI human interaction interfaces would be most useful to users?

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