

Analysis of Naval Information Warfare Systems Command (NAVWAR) Contracting Processes Using the Contract Management Maturity



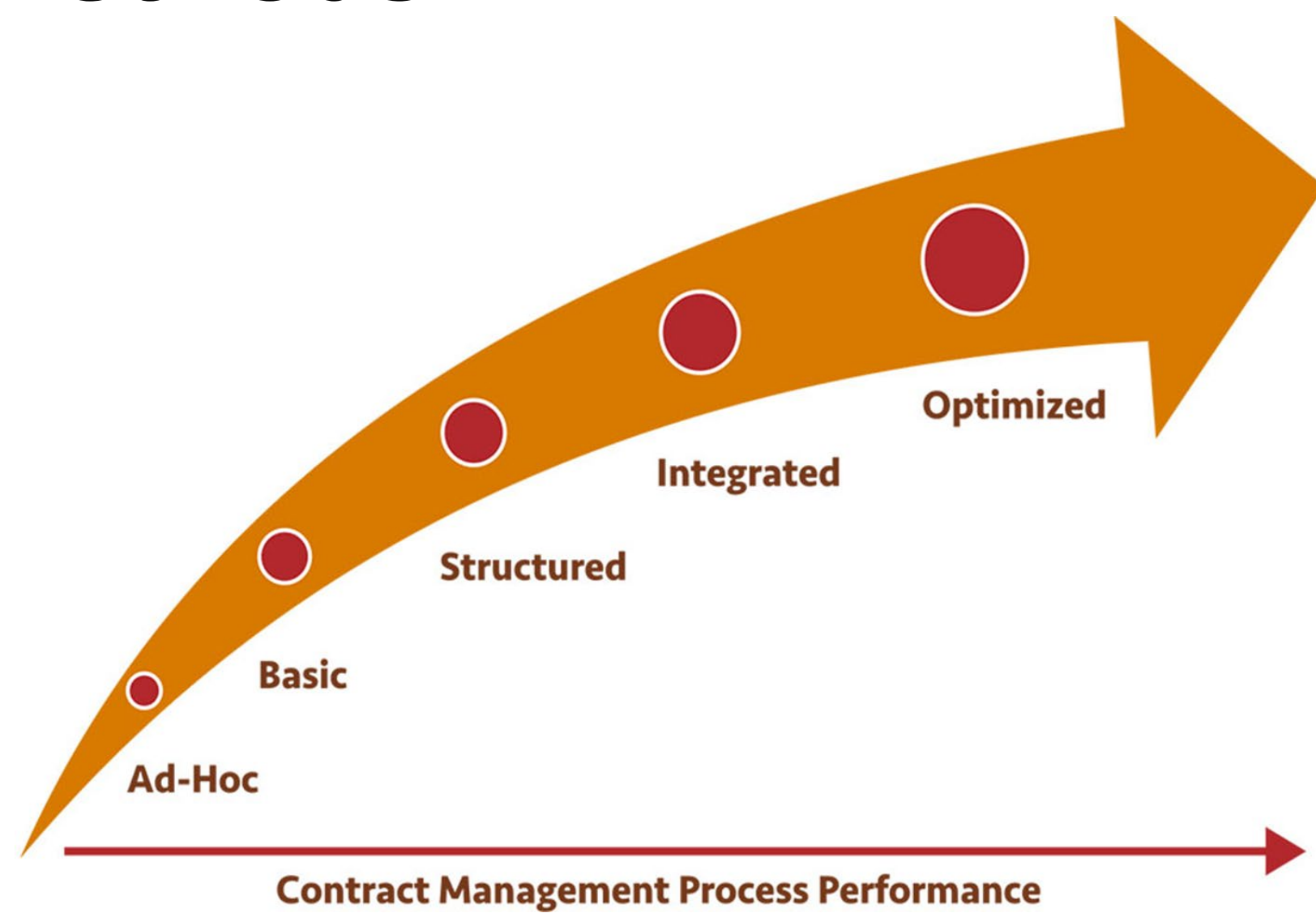
Naval Postgraduate School

Abstract

This study assesses Naval Information Warfare Systems Command (NAVWAR)'s process capabilities and competencies. The project uses a cross-sectional questionnaire that includes contracting processes and compares it to NAVWAR's 2020 Procurement Performance Management Program results. The purpose of this research is to summarize the assessment ratings of NAVWAR contracting processes and utilize NAVWAR's contract management process maturity when analyzing the assessment results. The research applied the Contract Management Maturity Model (CMMM) when assessing NAVWAR's contract management processes. The survey questions are designed to cover all contract management key process phases within the contract life cycle. We address the implications of the results of the assessments for process improvement and contracting knowledge management. We also provide insight on any trends and consistencies of best practices.

CONTRACT MANAGEMENT MATURITY MODEL®						
MATURITY LEVEL	PROCUREMENT PLANNING	SOLICITATION PLANNING	SOLICITATION	SOURCE SELECTION	CONTRACT ADMIN	CONTRACT CLOSEOUT
5 OPTIMIZED						
4 INTEGRATED						
3 STRUCTURED	★	★	★	★		
2 BASIC					★	
1 AD HOC						★

Methods

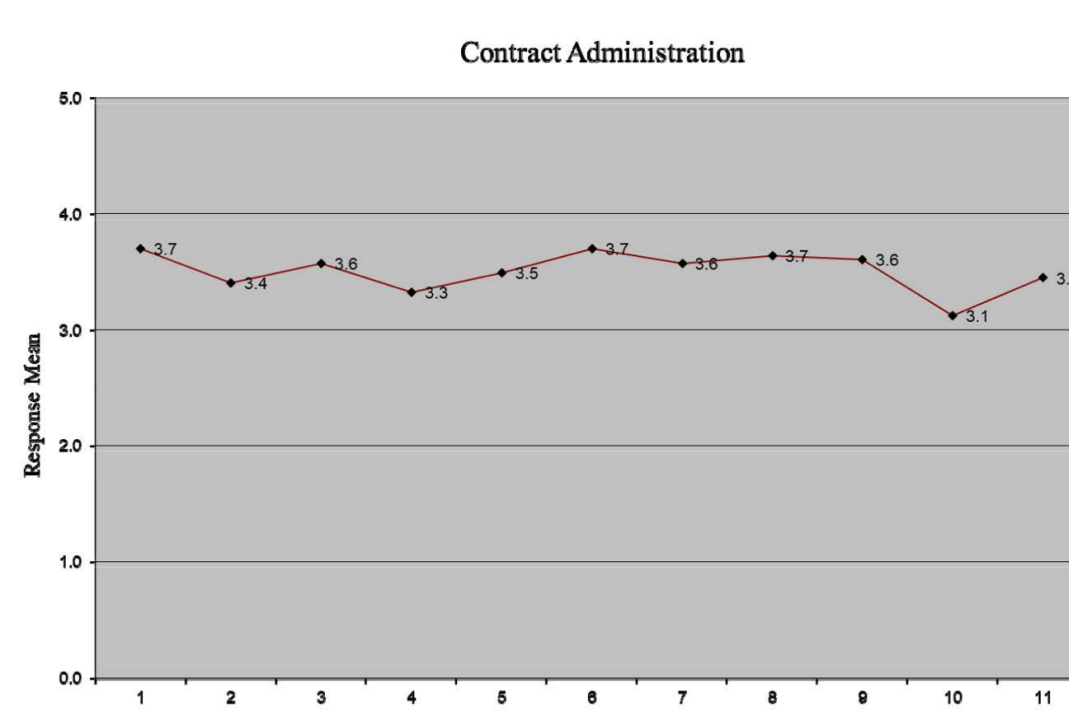
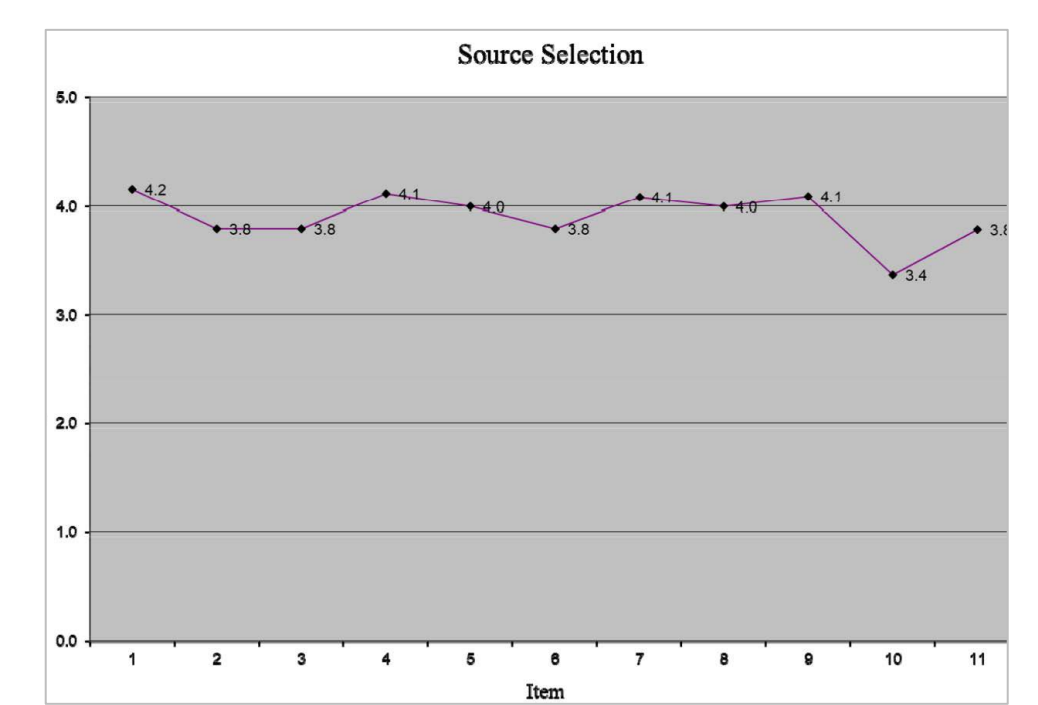
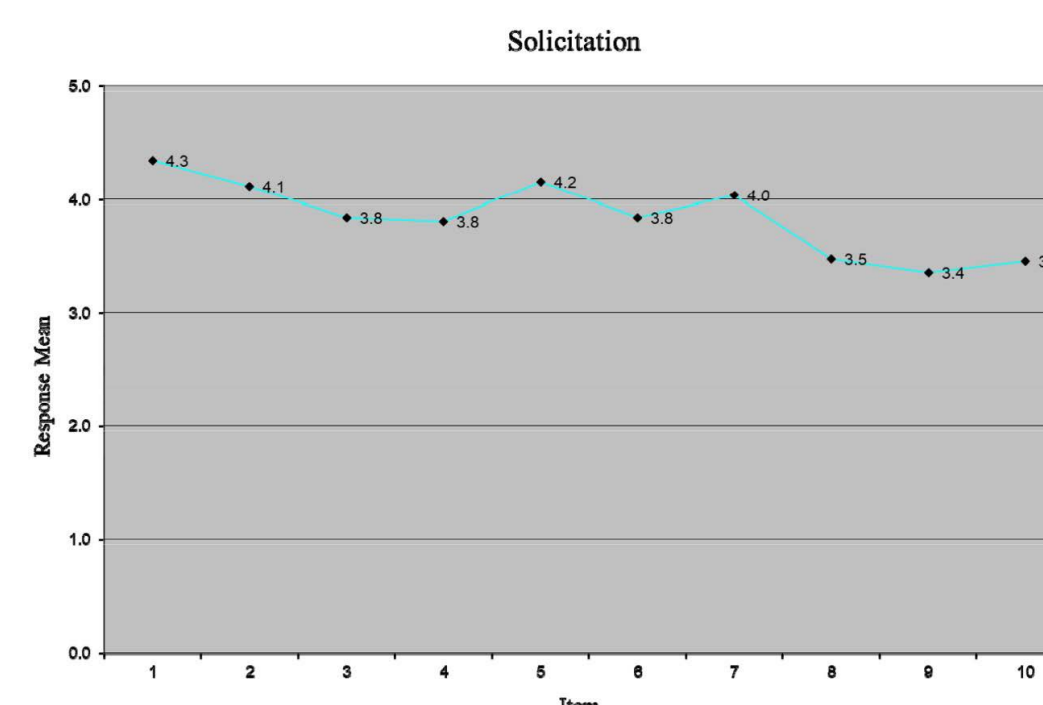
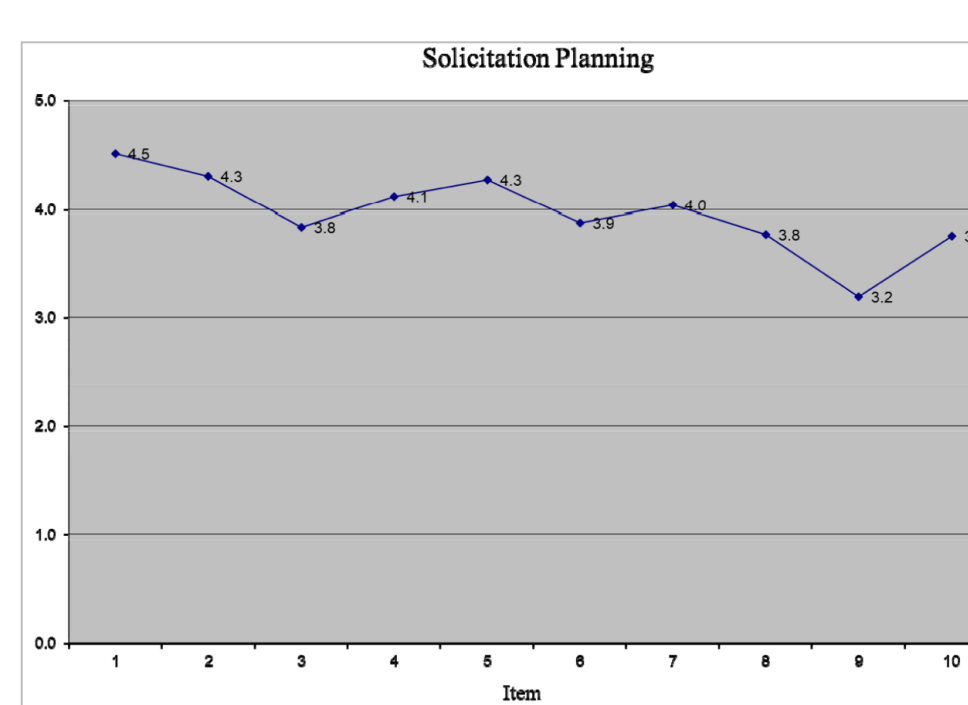
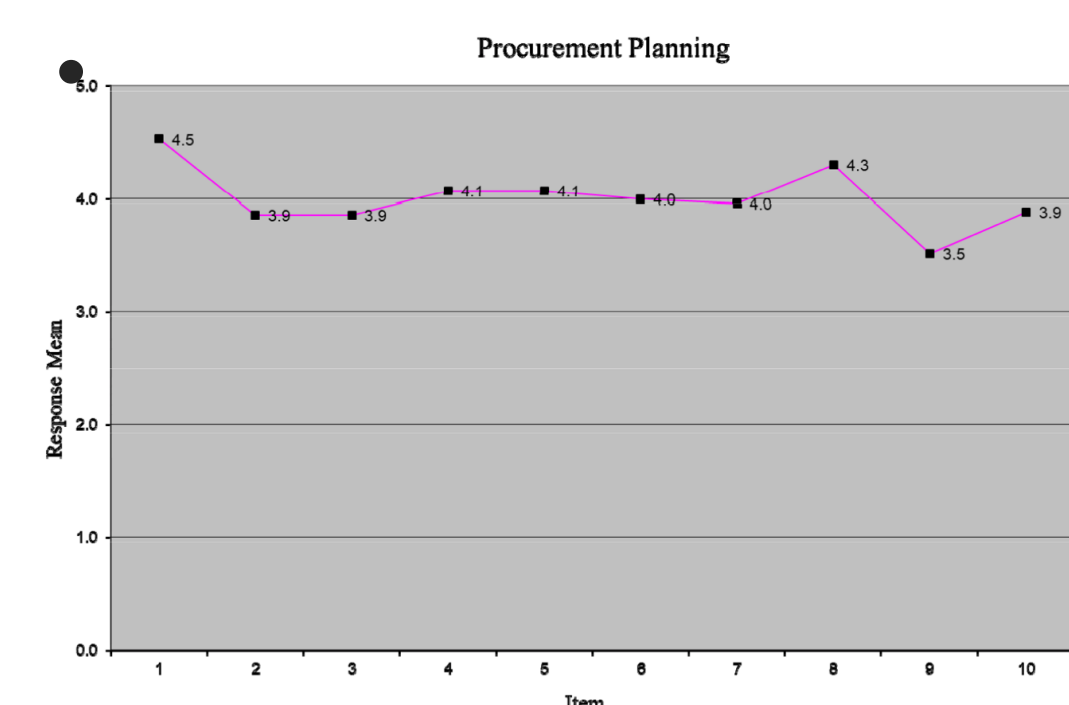


CMMM Survey:

The (CMMM) is based on best practices identified in industry & government for each of the six phases of the contract management process. The CMMM assigns a maturity level from 1 through 5 to each of the key process areas using an online cross-section questionnaire distributed to participants who are DAWIA Level II & III, 1102s, and military equivalents.

Results

- The CMMM and PPMAP results provide a pattern identifying strong leadership in contract management at NAVWAR HQ, within contract management key process areas of Procurement Planning and Solicitation. Contract Administration and Contract Closeout ratings for management support were not very high.
- This research highlights where NAVWAR can recognize and focus their attention in areas that have weaker maturity levels and incorporate best practices to improve the entire organization based on lessons learned.



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