### TRANSFORMATIONAL TIMES "FACING THE CHALLENGES"



#### Acquisition Research: Creating Synergy for Informed Change

13-14 May 2009

Mr. Keith E. Seaman Acting Director, BTA Component Acquisition Executive

### **BTA Established to Advance** Defense Business Transformation

OFFICE OF THE UNDER SECRETARY OF DEFENSE 3000 DEFENSE PENTAGON WASHINGTON, DC 20301-3000

2005 the Deputy Secretary of Defense signed a memorandum establish usiness Transformation Agency (BTA). This memorandum was follow tion of Program Budget Decision 72.1 on December 20, 2005, formaliz

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SECRETARIES OF THE MILITARY DEPARTMENTS CHAIRMAN OF THE JOINT CHIEFS OF STAFF UNDER SECRETARIES OF DEFENSE ASSISTANT SECRETARIES OF DEFENSE

GENERAL COUNSEL OF THE DEPARTMENT OF DEFENSE DIRECTOR, ADMINISTRATION AND MANAGEMENT DIRECTOR, PROGRAM ANALYSIS AND EVALUATION DIRECTOR, FORCE TRANSFORMATION DIRECTORS OF THE DEFENSE AGENCIES DIRECTORS OF THE DAD FIELD ACTIVITIES THE DEFENSE TRANSFORMATION APPROV

stics (USD(AT&L)). The 4

MEMORANDUM FOR

On October 7, 2005 the Deputy Secretary of Defense signed a memorandum establishing the Defense Business Transformation Agency (BTA).

The Agency is specifically responsible as a corporate- level service organization for the DoD, accountable for successful definition and execution of DoD-wide business improvement initiatives and system investments.

The BTA Mission is to guide transformation of business operations throughout the Department of Defense and to deliver Enterprise-level capabilities that align to Warfighter needs.



# **Business Mission Area**

#### **Combat Environment Demands**

**TRANSFORM "IT" ACQUISITION PROCESS** 



#### AGILE. . .FLEXIBLE. . .INTERACTIVE. . .FULL SPECTRUM

# **BTA** Approach to Business Transformation



Ever-improving Business Support to the Warfighter

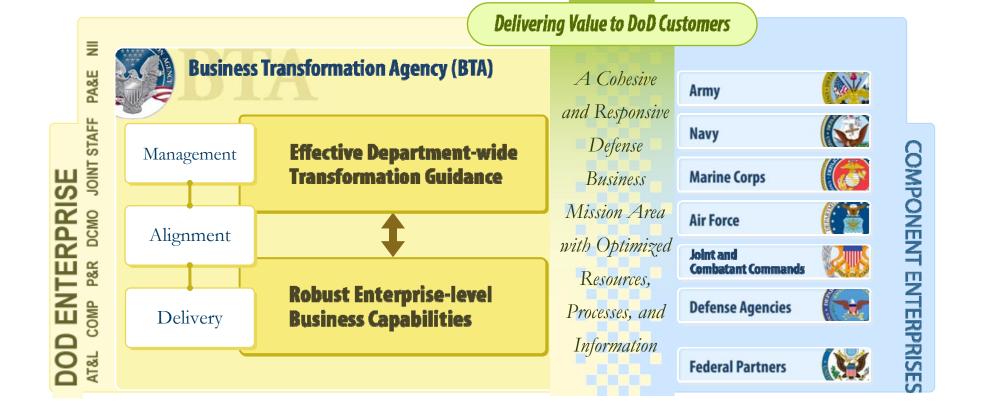


Business Visibility for Enterprise-level Decision Makers



Accountability to American Taxpayers







# **DBSAE** Mission

Develop, operate, and drive successful implementation of Combat Support Business Enterprise Solutions for the Warfighter that deliver a solid Foundation for Sovereign Operations for the United States of America

#### **Accomplished Through**

- Transformation and Innovation
- Transitioning proven systems to sustainment
- A Trained, Agile and Ready Workforce; Skilled, Motivated, Ethical, Diverse

Rapid Acquisition On Schedule On Cost





#### PEO Enterprise Sourcing

- ACSA [acquisition cross-servicing agreements] Global Automated Tracking and Reporting System (AGATRS)
- Capitalized Asset Management System Military Equipment (CAMS-ME)
- Central Contractor Registration (CCR)
- Contractor Performance Assessment and Reporting System (CPARS)
- Defense Information Security System (DISS)
- DoD Electronic Mall (DoD EMALL)
- Electronic Document Access (EDA)
- Electronic Subcontract Reporting System (eSRS)
- Federal Agency Registration (FedReg)
- Federal Procurement Data System Next Generation (FPDS-NG)
- Foreign Military Sales (FMS) Management System
- Global Exchange (GEX)
- Item Unique Identification (IUID)
- Joint Contingency Contracting System (JCCS)
- Online Representations and Certifications Application (ORCA)
- Past Performance Information Retrieval System (PPIRS)
- Standard Procurement System (SPS)
- Synchronized Pre-deployment and Operational Tracker (SPOT)
- Virtual Interactive Processing System (VIPS)
- Wide Area Workflow (WAWF)

# **DBSAE Portfolio**

#### **PEO Enterprise Finance**

- Business Enterprise Information Service (BEIS)
- Defense Agencies Initiative (DAI)
- Enterprise Funds Distribution (EFD)
- Federal Voting Assistance Program (FVAP)
- Intragovernmental Transactions (IGT/IVAN)

#### **Direct Reporting Program Managers**

- Defense Integrated Manpower Human Resources System (DIMHRS)
- Defense Travel System (DTS)

LEGEND: Current Programs *New Programs* Departing programs Program closed out

#### Portfolio is more diverse and flexing faster



#### Simulation –Based Decision Support for Acquisition Policy & Process Design

and

### Defense Travel System (DTS)





#### **DTS Program Goals**

Fully integrated, electronic financial management
Desktop accessible, paperless temporary duty travel system
Automates 3 DoD travel processes: authorizations, reservations & travel vouchers

#### **DTS Impact**

Generate Authorizations Make Trip Reservations Route requests for Approval File travel vouchers Reimburse Traveler in 2-3 business days

**Over 1.9M Users and Growing** 



#### Traditional Acquisition Method

#### **Traditional Acquisition Strategy**

T&M Contract, requirements based (vs. capabilities based) Waterfall requirements to development approach Requirements creep over the years—impact to program baseline Single Integrator/Developer

#### **Custom code & limited software services**

Intricate software/diverse language mix: Oracle, Progress, C, Java Tightly integrated programming constructs

Non-robust hardware & single point of failure in data tier Acquisition risk due to technology/methodology changes Cost, schedule, skills, infrastructure, etc.

#### How can we do it better?



### Acquisition Strategies for Dealing with Uncertainty

and

Virtual Interactive Processing System (VIPS)



### **VIPS Program Goals**

- Improve accession of military recruits with MEPCOM
- One visit, one accession
- Paperless, less dependent on fixed facilities
- Virtually pre-qualify applicant
- Validate self disclosed information & positive ID

### **VIPS** Impact

- Reduce accession processing costs
- Reduce attrition & improve data quality
- Initiate Electronic Health Record
- Enable anytime, anywhere processing
- Enable business process flexibility, adaptability, scalability
- Enhance data exchange across DoD



#### Current Concept of Operations

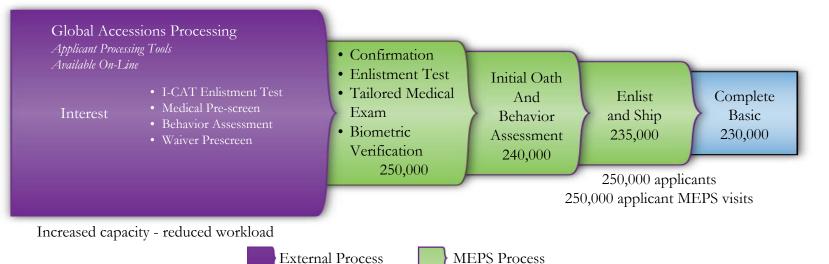
Fiscal Year 2008 Processing Data



Concept of Operations



United States Military Entrance Processing Command



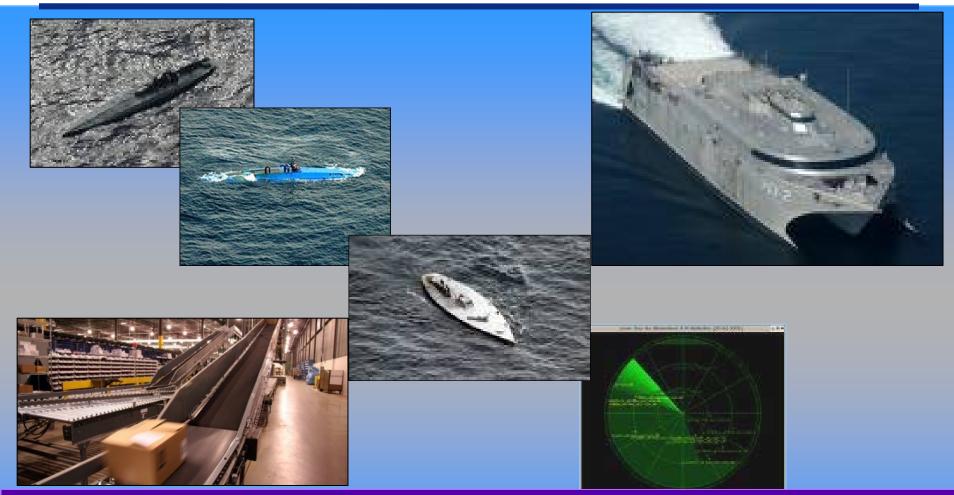


### **MODERN** Acquisition Method

- Collaborate with MEPCOM Requirements before RFP
- Performance-based Capability vehicle (vs. T&M contract)
- Risk reduction approach using "small bets" to limit cost/schedule risk
  - Embrace emerging technologies
  - Phase & manage risk
  - Focus on <u>component-level testing</u> to service capability (vs. entire system test)
- Tactical use of COTS for more predictable capability
- Service Component-based structure allows ease of maintenance and modernization



### **Rapid Acquisition** Of Enterprise Solutions: The "Why"



**Is our Enemy inside our DO Loop?** The push to be more agile, flexible, transformational and cost effective.

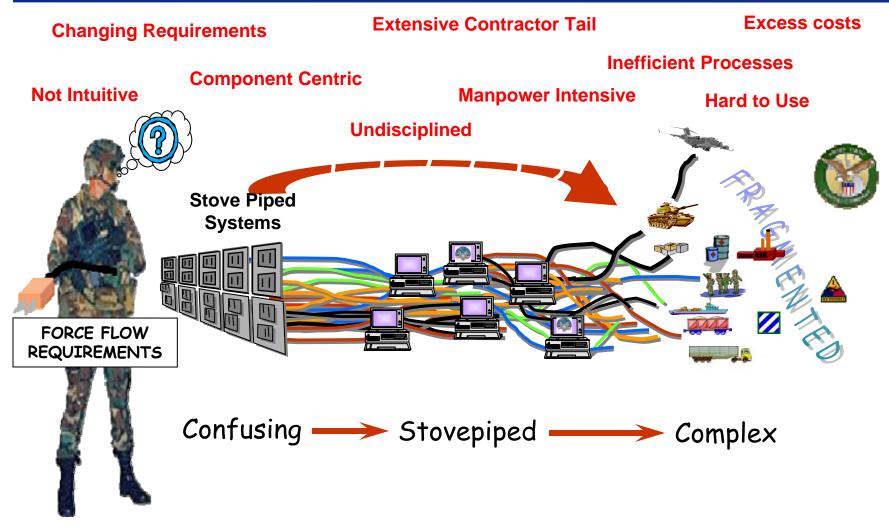


### **EXECUTION "IT" TOOLS** The Operator's Challenge



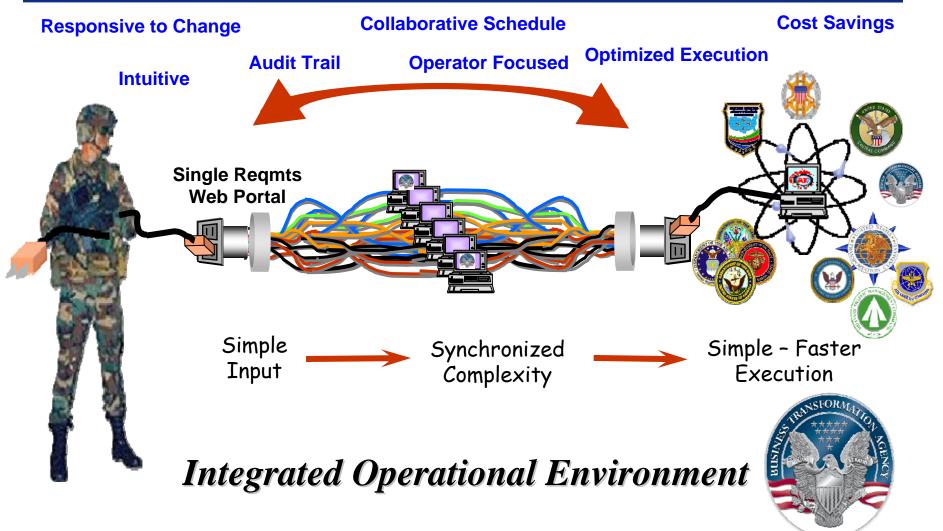


### CURRENT OPERATIONAL ENVIRONMENT



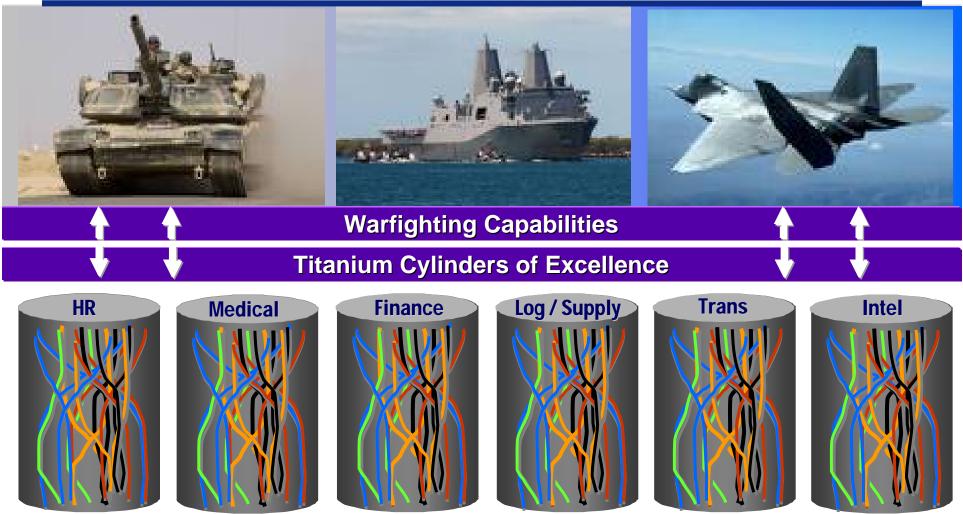


### **TRANSFORMATIONAL VISION** ADVANTAGES TO THE WARFIGHTER





### Impact Tooth to Tail



### Is the Tail impacting Warfighting Capabilities?



### **DBSAE Vision** Transforming the Organization

Be recognized as a World Class Acquisition Organization and The Trusted Provider of Transformational Business Capabilities



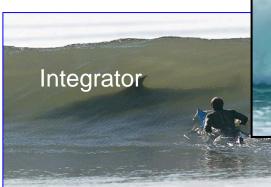
Agility and Accountability



### **Transforming Acquisition!!!** The IT Technology Wave

• We are currently chasing the IT acquisition wave, not keeping up





- - Transforming IT acquisition will enable us to catch the technology wave

Capability must keep pace with technology changes



### **Transforming Processes!!!** How Do You Want to Work?





- •No teamwork individual effort
- •Frequent conflict
- •You never know where you'll end up



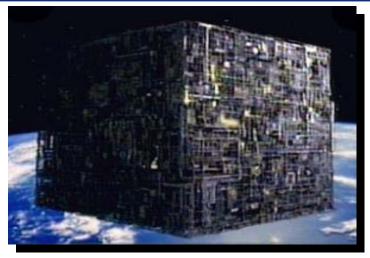
- •Directed motion every step brings you closer to the goal
- •Discipline
- Coordinated efforts
- •Cooperation
- •Predictable results

Processes can make the difference if they are repeatable, measurable and executable!



# Transforming Development!!!

We can no longer develop like the BORG!!!



- •Cumbersome Approach to Development
- Traditional Technical Solutions
- •Assimilate and Control
- Forced Collective by Integrators
- High Cost to DOD/Taxpayer
- •Limited Flexibility
- •Long Lag Times to Operator



- •RAD / Spiral Development
- High Speed, Low Drag
- Revolutionary Technology
- Innovation a Priority
- Operator Agility/Mindset
- Inherent Flexibility
- Service Oriented Architecture

Capability must be intuitive, easy to use, limited contractor tail



# Transforming Testing!!!

Improve Product Quality and Predictability



- No Enterprise-level Decision System
- Testing Approach is Cumbersome
- Stove Pipe Mentality
- Lack of Common Test Tools
- No Uniform Procedures & Metrics
- Decision Makers Lack Early Indicators



- Virtualization & Centralized Approach
- Merge Development & Ops Testing
- Web-based Testing Application
- Align Engineering & Testing
- Enterprise-level Metrics & Terminology
- Early Visibility Improves ROI

Goal: Improved Product Quality & Predictability of Outcomes!



# **Transforming Procurement!!!**

**Acquisition and Contracting Partnership** 



- -Serial End-to-End Process
- Little Communication with Program
- -Slow Baton Hand Off
- Long Time Lags
- Time and Materials Mindset
- Less Control on Delivery



- Concurrent/Parallel Activities
- Partnering is a priority
- Commitment with Programs
- Early Procurement involvement
- Performance Work Statements
- Reduced end-to-end acquisition



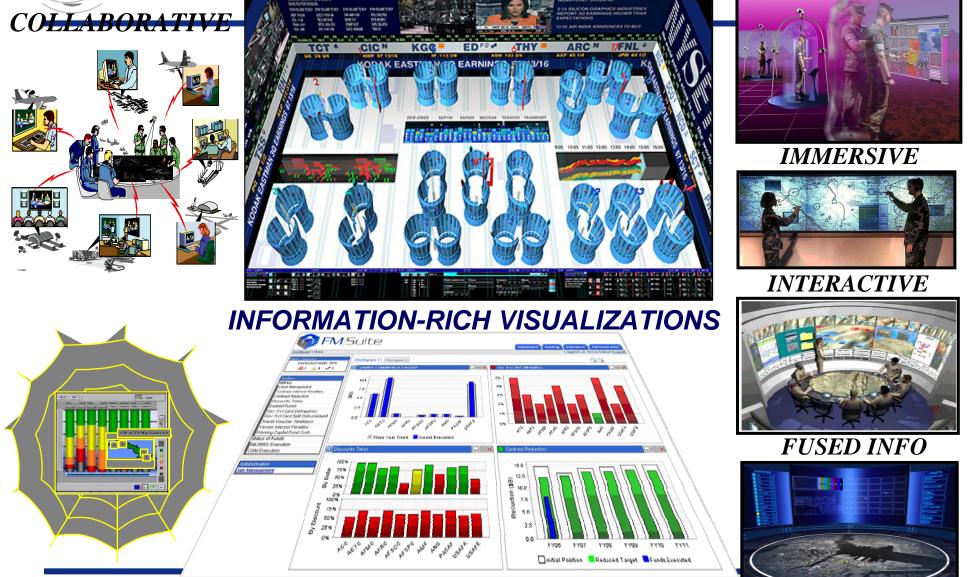
# **Transforming the Future Workforce**

Digital Natives vs. Digital Immigrants!



Partnering to Define an End-to-End LIFE-CYCLE Workforce

## **Transforming Technology Solutions** Challenges Demand New Constructs



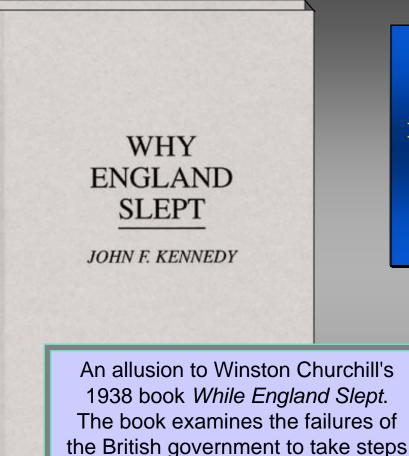
WEB BASED

Agility and Accountability

DYNAMIC & LIVE



# **Historical Lessons**



to prevent World War II.

"Because of the inertia of human thought, nations, like individuals, change their ideas slowly."

John F. Kennedy

- Traditions
- Funding
- Passivity
- Pride
- Facade

Is Acquisition on the Same Path?



# **Challenges to Progress**





### Support the Warfighter Bottom Line!!!!







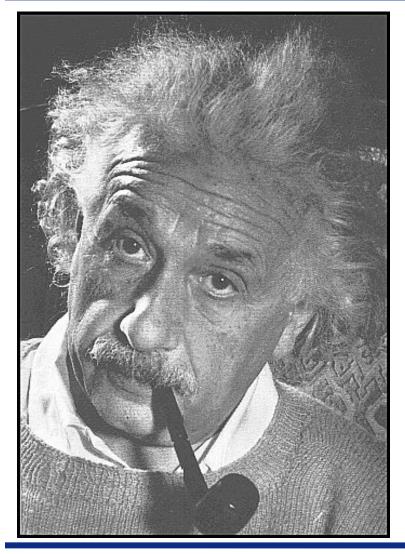
Operational Training –Mission Rehearsal –Decision Support –Warfighter Ready for the FightDynamic, Live, InteractiveCompete, Challenge, Confront



Developing Capability to: Empower Workforce...Enhance Judgement...Effect Change... Elevate Combat Readiness! 19



# **Parting Quote**

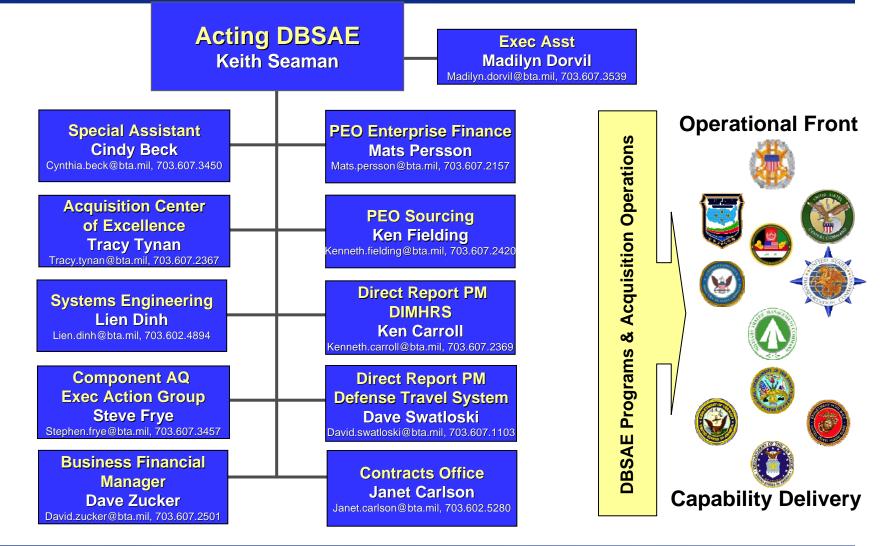


Any intelligent fool can make things bigger and more complex... It takes a touch of genius - and a lot of courage to move in the opposite direction. "Insanity: Doing the same thing over and over again and expecting different results" Albert Einstein





# DBSAE





## **DBSAE Bundled Functions**

